



SIB 65 07 26

“STORAGE SPACE RUNNING OUT” MESSAGE APPEARS – HU-H6

2026-03-17

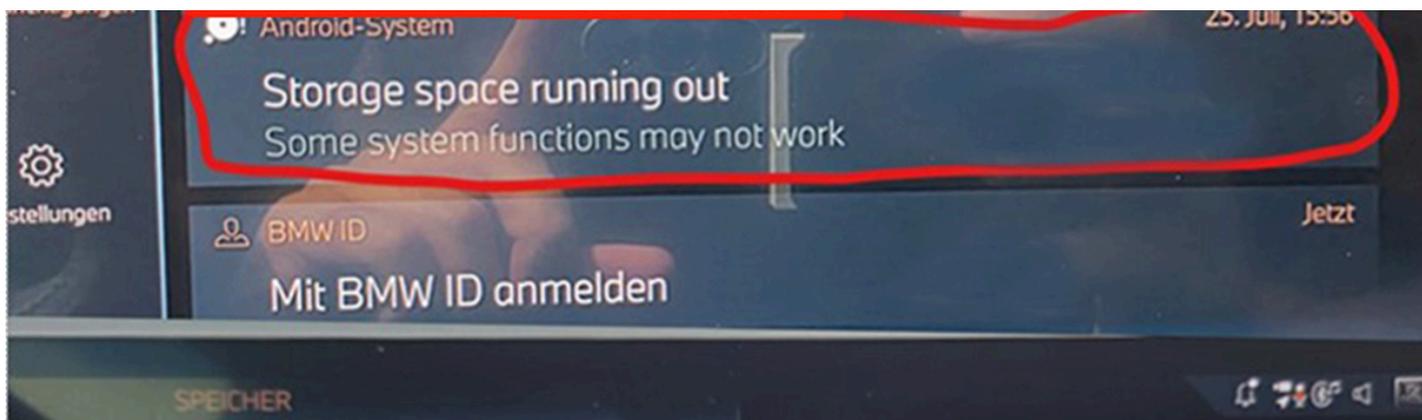
<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Affected Option Code
F74	2 Series Coupe	With HU-H6
G45	X3 Sports Activity Vehicle	
U10	X2 Sports Activity Coupe	
U11	X1 Sports Activity Vehicle	

SITUATION

The following message is displayed on the central information display (CID): “Storage space running out”. Afterwards, apps can no longer be updated, and additional content can no longer be loaded.



CAUSE

Unfavorable software in the head unit (HU-H6) causes an incorrect memory setting on head unit (HU-H6) start-up.

CORRECTION

Reset the head unit (HU-H6) to factory settings.

PROCEDURE

Access the Memory app in the CID. Under the “More Information” menu, check the used memory settings of the HU-H6. If the total memory settings show 16 GB instead of 128 GB, the HU-H6 memory settings are incorrect.



To restore the correct memory settings, perform a Factory Reset of the HU-H6 using the following path:

- App Menu
- System Settings
- Reset Vehicle Data
- Confirm

Recheck the Memory Capacity has changed to 128 GB.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6512580200	Headunit High HU-H Software error / internal device fault
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Diagnosis

Labor Operation	Description	Labor Allowance
65 12 300*	Checking head unit for function (Main work)	3 FRU WT FRU Max.
Or:		
65 12 300*	Checking head unit for function (Plusposition work)	2 FRU WT FRU Max.

Or:

Labor Operation	Description	Labor Allowance
00 58 000	Diagnosis Worktime Flat Rate (Main work)	3 FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate (Plusposition work)	2 FRU

If you are using a Main labor operation code for another repair, then only claim the work time allowance that applies to the Plusposition type labor operation.

And, with the diagnosis above that applies to your center together with the work below performed.

Repair

Labor Operation	Description	Labor Allowance
65 99 000	Perform the Factory Reset of the HU-H6	1 FRU

Work time labor operation code 65 99 000 is not considered a Main labor operation.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department