

While changing the radio station, the cover art image does not change.

Topic number	LI82.60-P-080383
Version	1
Function group	82.60 - Radio, audio, video systems
Date	3/25/26
Validity	All NTG7 vehicles
Reason for change	

Complaint

Radio station cover art does not refresh when switching stations. The UI continues to show the old station's artwork instead of updating to the new one.

Attachments	
File	Description
VIDEO-2026-03-05-14-43-38.mp4	

Cause

Root cause currently being investigated.

Remedy

Please do not replace any parts.

Please create a TIPS case to Body/Chassis/Entertainment inbox.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Entertainment > Radio > Wrong display content
Operation numbers/damage codes

XENTRY Tips

Op. no.	Operation text	Time	Damage code	Note
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