



KEYSTONE

RECREATIONAL VEHICLE SERVICE CAMPAIGN

March 26, 2026

SERVICE ADVISORY 26-481

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that the wiring for the generator switch and hour meter on the monitor panel of specific models may be wired incorrectly. The remedy is to move the monitor panel wiring for the generator switch and hour meter to the correct locations.

The campaign population includes:

Year	Models	Serial Number Range
2025	Carbon - 310, 363	SF805210 - SF805330
2026	Carbon - 310, 363, 368, 420	TF805195 - TF805280
2025	Impact - 337, 367	SF815219 - SF815220
2026	Impact - 337, 367, 416, 418, 422	TF815045 - TF815385

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

KEYSTONE RV COMPANY