

## SERVICE ADVISORY # 26-481

### Monitor Panel Wiring – Generator Switch and Hour Meter

It has been determined that the wiring for the generator switch and hour meter on the monitor panel of specific models may be wired incorrectly. The following procedure describes how to identify and correct the monitor panel wiring.

Year	Models	Serial Number Range
2025	Carbon - 310, 363	SF805210 - SF805330
2026	Carbon - 310, 363, 368, 420	TF805195 - TF805280
2025	Impact - 337, 367	SF815219 - SF815220
2026	Impact - 337, 367, 416, 418, 422	TF815045 - TF815385

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**Parts Required:** - None

**Tools Required:** - Screw gun - Square or Philips bit

**When performing warranty service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to move the monitor panel wiring for the generator switch and hour meter to the correct locations.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Disconnect all 12-volt and 120-volt power to the trailer.

#### **Step 3**

Use a screw gun to remove the eight screws securing the monitor panel, set them aside. Carefully slide the monitor panel forward exposing the wiring on the back side of the panel. See Fig. 1



**Fig. 1**

**Step 4**

Identify the generator switch and the hour meter location on the monitor panel, inspect to ensure the wiring is connected at the correct locations (See Fig. 2). If the wiring is correct, then resecure the monitor panel using the screws removed in the previous step and continue to the warranty reimbursement – inspection only portion of this advisory to submit a claim.

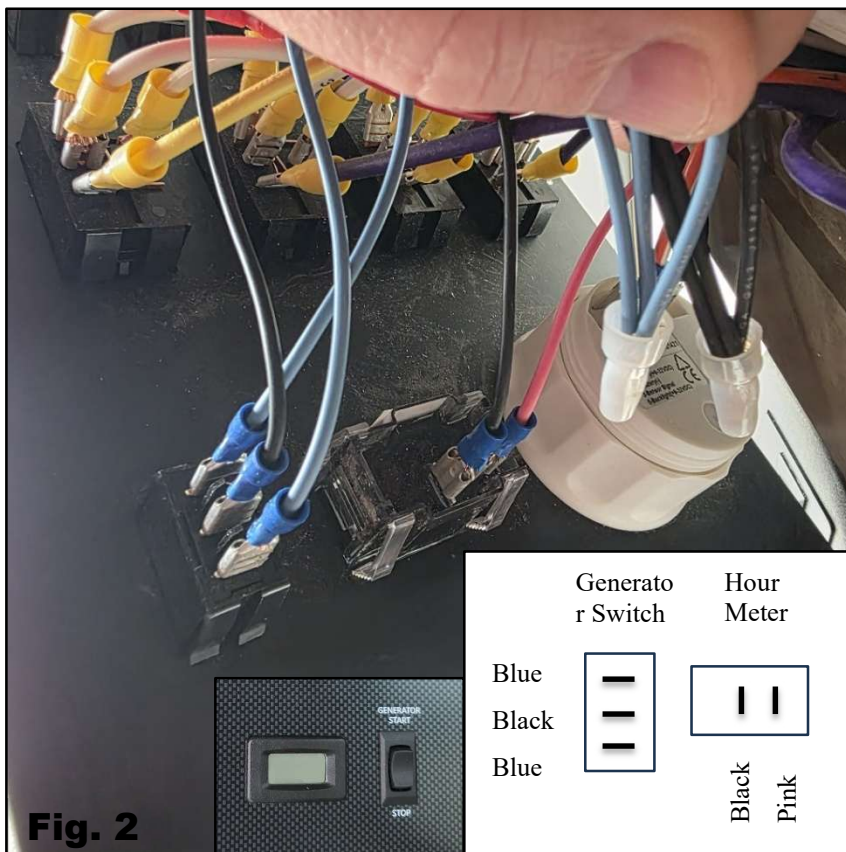
**Step 5**

If the generator switch and hour meter wiring is not as shown in Fig. 2, then gently pull the blue spade female disconnects from the male terminal tabs of any corresponding wires in the incorrect location. Reconnect the blue spade female disconnects to the male terminal tabs at the proper locations.

See Fig. 2

**Step 6**

Resecure the monitor panel using the eight screws previously set aside in Step 3. Reconnect all 12-volt and 120-volt power to the trailer. Test all the monitor panel switches to ensure each one operates as intended.



**WARRANTY REIMBURSEMENT**

**INSPECTION ONLY**

Submit the claim on Key Express using **Flat Rate Code # 7148142L**

- In the Complaint section note: Service Advisory # 26-481
- In the Cause section note: Inspected monitor panel wiring
- In the Correction section note: Installed correctly / No repair needed

The amount of time authorized for this repair is **0.3 hour**.

**REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7148142C**

- In the Complaint section note: Service Advisory # 26-481
- In the Cause section note: Generator switch and hour meter wired incorrectly
- In the Correction section note: Reinstalled wiring at proper locations and tested operation

The amount of time authorized for this repair is **0.5 hour**.

**PARTS DISPOSITION**

No parts return.

Please call Keystone RV Customer Service at **(866) 273-1452** if you have any questions.