



WARRANTY BULLETIN

****MANDATORY****

DOCUMENT: WAR-2025-07

SUBJECT: DASHBOARD SOFTWARE UPDATE

VEHICLE(S) AFFECTED: MY2025 & MY2026 CFMOTO Ibex 450 Motorcycles (3562 Total Affected VINs)

ISSUED: October 27, 2025

PLEASE NOTE: This dealer only warranty bulletin is intended to inform service personnel regarding factory authorized warranty repairs to CFMOTO products. No other warranty coverage applies, is implied, or is to be inferred as a result of this publication. Questions regarding this publication should be directed to CFMOTO Technical Service.

Dealer Sign-off Section – Please notify the appropriate personnel	
Sales Manager	
Warranty/Svc Manager	
Technician(s)	

ISSUE:

The dashboard odometer on some Ibex 450 motorcycles may randomly reset and start counting mileage from zero again. CFMOTO determined that a software error in the dashboard causes this issue.

CFMOTO fixed the software error and released an over-the-air update for the dashboard. All affected Ibex 450 motorcycles need this OTA update performed.

SOLUTION:

CFMOTO-USA is issuing this **MANDATORY Warranty Bulletin WAR-2025-07** for dealers to perform the dashboard software update on their **unregistered inventory** of affected Ibex 450 motorcycles.

- **Unregistered Affected Units:** Dealers must perform the dashboard software update before affected units are sold and/or delivered to customers. CFMOTO warranty registration for each affected vehicle will be blocked in the system until the bulletin is completed and the submitted claim is approved.
- **Registered Affected Units:** Dealers must notify owners about the OTA update so that owners can update their dashboard software. Service Notice SVC-2025-11 has more information.

NOTE: For any affected vehicle sold and delivered but unregistered prior to the release date of this bulletin, dealers must complete the VIN Registration Change Request Form and select option 'VIN sold but cannot be registered.' This form can be found in the dealer portal under 'Inventory' > 'Forms and Updates' > 'VIN Registration Change Request Form (2025)'.

IMPORTANT DEALER NOTIFICATION

Per the terms of the CFMOTO Powersports Dealer Agreement, any dealer who sells a product without performing this warranty bulletin does so in violation of the dealer agreement terms. Any dealer who supplies warranty parts to a product owner for the purpose of self-repair is in violation of the dealer agreement terms. The violating dealer assumes sole and exclusive responsibility for any potential accidents, damages, and all related claims for liability that may arise from the dealer's conduct. Violators may also be subject to fines and other applicable penalties.