

SUBJECT: DASHBOARD SOFTWARE UPDATE

VEHICLE(S) AFFECTED: MY2025 CFMOTO Ibex 450 Motorcycles (All VINs)

MY2026 CFMOTO Ibex 450 Motorcycles (VINs ending in 4954 or lower)

ISSUED: October 27, 2025

PLEASE NOTE: This notice is intended to provide service information to dealership personnel regarding CFMOTO products. No warranty coverage is to be implied or inferred unless specifically listed. Questions regarding this publication should be directed to CFMOTO Technical Service.

Dealer Sign-off Section – Please notify the appropriate personnel	
Sales Manager	
Warranty/SVC Manager	
Technician(s)	

An important dashboard software update is now available for select Ibex 450 motorcycles. This over-the-air update prevents the dashboard odometer from randomly resetting and counting mileage from zero again.

OWNER NOTIFICATION REQUIRED

Dealers who registered affected Ibex 450 motorcycles must notify the owners about this OTA update so that owners can update their dashboard software. Instructions are provided on the following pages. This notification requirement applies to Ibex 450 motorcycles registered by the issue date of this service notice.

WARRANTY INFORMATION

Some owners may request dealers to perform this dashboard software update. In this situation, normal vehicle warranty applies. Submit a warranty claim using the information below. All claims require a picture of the software version on the dash prior to the software update.

New Version



CF OS SW.1.01.19

Notice during updating

1. Before updating, the motorcycle should be powered on but not started. Please do not turn off the power or use the motorcycle during the updating to avoid updating failure
2. The updating will take around 5-8 minutes, please wait patiently
3. Keep the motorcycle in a good network place

Press "ENT" for upgrade

Labor Category	Labor Code	Trouble Code	Labor Time
Electrical - Body	1310 - Dash Update	Defect Not Listed	0.25

Mandatory Warranty Bulletin WAR-2025-07 was issued for dealers to perform the dashboard software update on their unregistered inventory of affected Ibex 450 motorcycles. Bulletin details are on the CFMOTO Dealer Portal.

Please add this notification to any CFMOTO service documents you may have printed and stored.