

Service Update

N252542200 Fuel Pump Contamination



Release Date: March 2026

Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire March 31, 2027.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Buick	Enclave	2026	2026
Chevrolet	Traverse	2026	2026
GMC	Acadia	2026	2026

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Condition	Certain vehicles listed above may have contamination inside the high-pressure fuel pump spill valve assembly.
Correction	Dealers will replace the high pressure fuel pump.

Parts

Quantity	Part Name	Part No.
1	High Pressure Fuel Pump	12743593
1	Fuel Feed Intermediate Pipe	12728652

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status.

If you have one of the involved vehicles, you must place a CSO order and add a SPAC case with the appropriate VIN. Due to limited inventory, VIN Verification will be conducted on the vehicle identification number you input and if it isn't an OPEN field action in IVH then the order will be cancelled daily. All orders except SPAC will be cancelled.

For Export orders: Please contact CCA's Export Order Fulfillment group with a VIN number to place the order on your behalf.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108367	Fuel Pump Replacement	0.7	ZFAT	N/A

Please Note: The above labor time is published direct from the Labor Time Guide.

Service Procedure

Replace the high pressure fuel pump. Refer to *Fuel Pump Replacement* in SI.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than the end date as noted in the Attention box.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid

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warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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GENERAL MOTORS
DCS7455
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 16, 2026

Subject: N252542200 - Service Update
Fuel Pump Contamination – Dealer Inventory Only

Models: 2026 Buick Enclave
2026 Chevrolet Traverse
2025 GMC Acadia

General Motors is releasing Service Update N252542200 today. The total number of U.S. vehicles involved is 229.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory or in-transit is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

END OF MESSAGE