

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

March 13, 2026

Campaign #	Description	Drivetrain Control Unit Software Update
2025120009	25P5496614	

Campaign Details

Total Population	4,558 (Original) + 5,490 (Supplemental) = 10,048	Model(s)/ Platform(s)	AMG GT, AMG SL (192, 232)
Model Year(s)	2022-2026		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the drivetrain control unit does not meet current production specifications. The system may experience an excessively high quiescent current draw on the vehicle, which could lead to an increased discharge of the 12V battery.		
Remedy	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the drivetrain control unit software.		
Launch Date	Affected VINs will be flagged as "OPEN" in VMI on Friday, March 13, 2026.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Service Campaign Bulletin



January 2026

Supplemental: March 13, 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2025120009
CAMPAIGN DESC.	25P5496614
SUBJECT	Update Drivetrain Control Unit Software – Supplemental
MODEL(S)	AMG GT & AMG SL (192 & 232 platform)
MODEL YEAR(S)	2022 – 2026
CAMPAIGN POPULATION	4,558 + 5,490

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

1. Always check for other open campaigns and perform them accordingly!
2. Review the entire campaign bulletin first, and perform the procedures exactly as described.

Revision Note(s):

- Increased vehicle population

Order No. P-SC-2025120009

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Model(s): 192 & 232

- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
- Follow the operation steps exactly as described in XENTRY Diagnosis.
- Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
- If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.

i If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop Repair Orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update software in **Control Unit “Drivetrain” (PTCU)**.
 - i** To do so, select menu item "Quick test view → **N127 – Control unit “Drivetrain” (PTCU)** → Adaptations → → Control unit update → Updating of control unit software".
 - i** Then follow the user guidance in XENTRY Diagnosis.
3. Disconnect XENTRY Diagnosis.

Warranty Information

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 966 14	02-9334	Update software in Control unit “Drivetrain” (PTCU) (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnosis system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* *Invoice operation item only once for each workshop Repair Order.*

i **Note:** *Always check XENTRY Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*