



SIB 01 03 25

G0X G20 FRONT GRILLE LOWER ACTIVE AIR FLAP EXT LTD WTY (ELW) 15 YRS/150,000 MLES 2026-03-06

This Service Information bulletin (Revision 01) supersedes SI B01 03 25 **dated April 2025**

What's New:

- Claim Information section updated.

MODEL

E-Series	Model Year	Model Description	Production Dates to October 2021**	Engine
G05	2020 to 2022	X5 sDrive40i	August 02, 2019 to October 31, 2021	B58C
G05	2019 to 2022	X5 xDrive40i	July 11, 2018 to October 31, 2021	B58C
G05	2019 to 2020	X5 xDrive50i	July 12, 2018 to July 26, 2020	N63M
G05	2020 to 2022	X5 M50i	August 02, 2019 to October 31, 2021	N63B
G06	2020 to 2021	X6 sDrive40i	October 31, 2019 to July 27, 2021	B58C
G06	2020 to 2022	X6 xDrive40i	July 15, 2019 to October 31, 2021	B58C
G06	2020 to 2022	X6 M50i	July 17, 2019 to October 31, 2021	N63B
G07	2019 to 2022	X7 xDrive40i	October 30, 2018 to October 31, 2021	B58C
G07	2019 to 2020	X7 xDrive50i	November 01, 2018 to July 26, 2020	N63M
G07	2020 to 2022	X7 M50i	August 02, 2019 to October 31, 2021	N63B
G07	2021 to 2022	X7 ALPINA XB7	July 13, 2020 to October 30, 2021	N63B
G20	2019 to 2022	330i Sedan	October 24, 2018 to October 28, 2021	B46D
G20	2019 to 2022	330i Sedan NA	January 23, 2019 to October 15, 2021	B46D
G20	2019 to 2022	330i xDrive Sedan	October 26, 2018 to October 28, 2021	B46D
G20	2019 to 2022	330i xDrive Sedan NA	January 18, 2019 to October 15, 2021	B46D
G20	2020 to 2022	M340i Sedan	February 21, 2019 to October 22, 2021	B58D
G20	2020 to 2022	M340i Sedan NA	July 05, 2019 to October 15, 2021	B58D
G20	2020 to 2022	M340i xDrive Sedan	February 21, 2019 to October 28, 2021	B58D
G20	2021 to 2022	M340i xDrive Sedan NA	July 22, 2020 to October 15, 2021	B58D

Note: The Model information above is for informational purposes only, it is not the only deciding factor, see the Eligible Vehicles information below.

Eligible Vehicles

() Not all the Vehicle Models in the above Model Year(s) are included, for certain Models, inclusion is dependent and determined by the “ending” production date information listed above.**

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage ELW, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

Please see SI B01 03 25 (RC 51 74 90 02 00): For this vehicle, the Radiator Grilles Lower Active Air Flap Assembly limited warranty for defects in materials and/or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty. For other issues, SI B01 08 25 may then apply

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI “Vehicle Comments” section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component-Specific Limited Warranty Extension

	<p>For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for defects in materials and/or workmanship or these vehicle's Radiator Grille's Lower Active Air Flap Assembly (Item # 4, X7 shown) to:</p> <ul style="list-style-type: none"> • 15 years/150,000 miles as determined by the vehicle's original in-service date <p>Lower air flap assembly damage and/or other issues caused by outside influences are excluded. The upper air flap assembly is also excluded from this extended coverage.</p>
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This coverage described above applies to the specific vehicle (VIN), it is transferrable to the subsequent owners, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA will be sending VIN-specific customer notification letters.

CAUSE

Over time, there could be an operational issue with your vehicle's lower active air flap assembly. Should this situation occur, the corresponding check control messages (CCM) will display, and/or the Malfunction Indicator Lamp (MIL) will illuminate when the vehicle's monitoring system stores the corresponding fault codes that are generated.

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CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle model listed above arrives at your center with an issue described above, first determine what is the vehicle's current software i-level, either by using AIR or the Key reader/Aftersales Workplace (AWP) application.

Perform a visual inspection of the lower active air flap first, and if still required, perform a Vehicle Test and the additional corresponding diagnosis.

As specified or as instructed, replace the lower air flap assembly to address a component defect, and/or as determined by the vehicle's current i-level and the lower active air flap test plan, update the vehicle's software as required to optimize its operation.

Lower air flap assembly damage and/or other issues caused by outside influences are excluded, issues with the upper flap assembly are also excluded.

Please refer to [SI B01 08 25](#) for the related customer initiative work that may also or that applies instead.

PARTS INFORMATION

Only order the required **parts in the quantities needed** to address customers' vehicles that have confirmed failures.

When applicable, to determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to AIR/ETK	Air flaps, lower (assembly)	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalogue, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), the component-specific 15 years (180 months) / 150,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

This coverage described above applies to the specific vehicle (VIN), it is transferrable to the subsequent owners, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

A replaced lower air flap assembly is then covered by the remaining portion of this extended limited warranty coverage.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended

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warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Qualifying Repairs - Claim Submission

Claim this work with the repair code and the labor operations provided below.

Repair Code:	5174900200	G05 G06 G07 G20 US Air flap control, bottom
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plusposition work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as necessary:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

And, if required:

Labor Operation	Description	Labor Allowance
51 64 705	Replacing bottom air flap control (Associated work, after vehicle diagnosis) (includes 51 11 656, remove and install front bumper cover)	As applicable
And, if equipped		
66 31 625	Front radar sensor FRS/FRSF commissioning (Associated work, after vehicle diagnosis)	As applicable

And/or:

Labor Operation	Description	Labor Allowance
61 00 730	Program/encode control unit(s), includes deleting the fault memory	As applicable

During the workshop visit for this repair procedure, a vehicle listed above may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher instead (This includes 00 00 006 or 00 00 556, 61 21 528, and 61 00 730).

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

Only if the situation above does not apply, the additional flat rate labor operation code 61 00 730 to perform the

described in this bulletin.

(* Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Note: A printed copy of the "interim reimbursement procedure" attachment can be provided to the customer until the owner direct notification mailing occurs.

See the attachment: B010325_AT_1 ELW RBMT Interim Prd 04_2025

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific extended limited warranty coverage.

A qualifying customer pay repair must primarily be for a lower active air flap assembly replacement to address a defect, and/or a lower active air flap test plan's instruction to update vehicle's software. Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- **BMW ELW Lower Active Air Flap 15Y150M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: BMW ELW Lower Active Air Flap 15Y150M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B010325_AT_1 ELW RBMT Interim Prd 04_2025.pdf](#)

[picture_as_pdf B010325_AT_2 Cust Letter.pdf](#)



BMW

April 2025

Radiator Grille's Lower Active Air Flap Assembly Extended Limited Warranty 15 Years/150,000 Miles

Certain applicable Model and Model Year BMW G05 (X5 SAV), G06 (X6 SAC), G07 (X7 SAV), G20 (3 Series Sedan) vehicle models.

What is the specific issue?

Over time, there could be an operational issue with your vehicle's lower active air flap assembly. Should this situation occur, the corresponding check control messages (CCM) will display, and/or the Malfunction Indicator Lamp (MIL) will illuminate when the vehicle's monitoring system stores the corresponding fault codes that are generated.

A lower active air flap assembly repair, replacement due to a defect, and/or a vehicle software update that optimizes the operation of the lower air flap may have been performed.

Have you previously paid for this type of Lower Active Air Flap repair?

Prior to the release of this component-specific extended limited warranty, if you previously paid for a repair that addressed / corrected an issue like the ones described above, including a corresponding vehicle software update to optimized lower active air flap's operation, you may be eligible to be reimbursed for certain previously paid repair costs that qualify.

Lower active air flap assembly damage and/or other issues caused by outside influences, repairs to the upper air flap assembly are excluded. Lower active air flap assembly issues and/or issues caused by non-genuine BMW parts and/or used BMW passenger car or light truck parts are also not covered under this extend limited warranty.

To request a reimbursement review of your previous customer pay repair invoice (Authorized BMW center or an independent repair shop), please submit your request on-line at www.BMW-RP.com under the following reference:

- **BMW ELW Lower Active Air Flap 15Y150M**

Reimbursement Request Procedure

The on-line process is initiated by attaching/sending legible PDF files of the required supporting documentation for the previously paid repair. Please refer to page two (2) of this document and BMW-RP.com for additional information about what repair order (RO)/invoice documentation is required.

Please include a copy of the completed page two (2) reimbursement request checklist together with the other applicable required documentation.

The alternative method to request a reimbursement with the required documentation, either through the mail or by fax, is described below:

Company
BMW of North America, LLC
BMW Group Company

Website
www.bmwusa.com

BMW Customer Reimbursement Center
Attention: BMW ELW Lower Active Air Flap 15Y/150M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

Sincerely,

BMW of North America, LLC

**BMW Radiator Grille's Lower Active Air Flap Assembly - Extended Limited Warranty (ELW)
Previous Customer-Pay Repair Reimbursement – Required Documentation Checklist**

Reimbursement for a qualifying customer pay repair is available to the BMW owner/lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation.

Prior Repair Review Questions	Answer - One per Row	
Did the prior repair to your vehicle address an issue with the lower active air flap assembly like the ones that are described in this letter?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Does the repair facility's documentation confirm the lower air flap assembly was the issue with your vehicle? It was not due to being damaged and/or caused by an outside influence.	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Note: Not all the Vehicle Models are included, for certain Models, inclusion is dependent and determined by the vehicle's "ending" production date.

A qualifying customer pay repair must primarily be for a lower active air flap assembly replacement and/or a BMW approved lower active air flap test plan's instruction to update vehicle's software. Also, the repair facility's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a completed copy of this page 2 Required Documentation Checklist (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component issue and repair-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

091558-T8-P1-002678

Sample
Sample
Sample



Month 2025

Effective with the date above, this **Important Vehicle Limited Warranty Information** applies to the BMW model with the Vehicle Identification Number (VIN) **5UXCR6C07N1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for your vehicle's:

- **Radiator Grille's Lower Active Air Flap Assembly to:**
- **15 years / 150,000 miles, whichever occurs first, as determined from your vehicle's original first in-service / delivery date.**

Over time, there could be an operational issue with your vehicle's lower active air flap assembly. Should this situation occur, the corresponding check control messages (CCM) will display, and/or the Malfunction Indicator Lamp (MIL) will illuminate when the vehicle's monitoring system stores the corresponding fault codes that are generated.

A lower active air flap assembly repair, replacement, and/or a vehicle software update that optimizes the operation of the lower air flap may need to be performed.

This component-specific extended limited warranty (ELW) applies to the repair of defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This is a notice of a component-specific limited warranty extension. This is not a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of your vehicle's issue, and that this extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the applicable covered lower air flap repair work free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues (including the upper flap assembly), and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs that were performed **prior** to the release of this component-specific extended limited warranty coverage as described in this letter.

We are determined to exceed your expectations, and we hope that this focused extended limited warranty coverage will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

Company

BMW of North America, LLC
BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Website

www.bmwusa.com



**BMW Lower Active Air Flap Assembly - Extended Limited Warranty (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: 5UXCR6C07N1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Did the prior repair to your vehicle address an issue with the Lower Active Air Flap Assembly like the ones that are described in this letter?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Does the repair facility's documentation confirm that the Lower Active Air Flap Assembly was the issue with your vehicle? The issue was not caused by an outside influence/damage.	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component and repair-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Lower Active Air Flap Assembly - ELW Previous Customer-Pay Repair – Reimbursement Request

VIN: 5UXCR6C07N1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a repair to address a covered issue with the radiator's lower active air flap assembly. Also, the repair facility's procedures to address the situation described must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues (Including the upper flap assembly), and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request on-line at www.BMW-RP.com under the following reference:

- **BMW ELW Lower Active Air Flap 15Y150M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: BMW ELW Lower Active Air Flap 15Y150M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

