



SIB 51 05 26

GROANING NOISE FROM TAILGATE WHILE CLOSING

2026-03-05

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## MODEL

E-Series	Model Description
i20	iX Battery Electric Vehicle (from start of production)

## SITUATION

A “groaning” noise may be heard when closing the tailgate.

## CAUSE

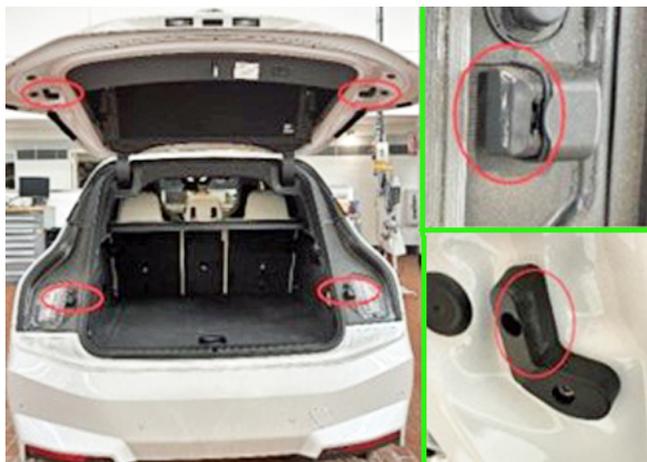
Contamination of the stop pads and wedges for the tailgate circled in red.



## CORRECTION

Clean the contamination off the stop pads and wedges for the tailgate.

## PROCEDURE



Using a non-solvent cloth, clean the contamination off the left and right stop pads and wedges for the tailgate, as shown in the zoomed-in illustration.

**Note:** Do not use any type of lubricant, as this will attract more contamination.

**PARTS INFORMATION**

No parts needed.

**CLAIM INFORMATION**

This Service Information Bulletin provides technical information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

**FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
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