



## STAR ONLINE PUBLICATION



**Case Number:** S2326000012

**Release Date:** March 2026

**Symptom/Vehicle Issue:** Window Switch Feels Loose In The Door Trim Panel.

**Models Affected:** 2024-2026 Ram 1500 (DT)

**Discussion:** The switch bezel has metal clips that retain to the armrest. If there is a missing or damaged clip, the switch assembly might fit loose to the armrest.

If this is the case, order a replacement bezel. Remove the switch from the bezel by disengaging the tabs. Discard the old bezel and snap fit the switch to the new bezel.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**