

**SUBJECT:** DASHBOARD SOFTWARE UPDATE

**VEHICLE(S) AFFECTED:** 2023 CFMOTO 450SS Motorcycles (1700 Affected VINs)

**ISSUED:** November 29, 2023

PLEASE NOTE: This dealer only warranty bulletin is intended to inform service personnel regarding factory authorized warranty repairs to CFMOTO products. No other warranty coverage applies, is implied, or is to be inferred as a result of this publication. Questions regarding this publication should be directed to CFMOTO Technical Service.

| Dealer Sign-off Section – Please notify the appropriate personnel |  |
|---|--|
| Sales Manager   |  |
| Warranty/Svc Manager  |  |
| Technician(s)   |  |

### ISSUE:

The dashboard on model year 2023 450SS motorcycles displays distance in inches rather than feet while the navigation function is used. An example is pictured below. CFMOTO determined that an incorrect setting in the dashboard software causes this issue.

CFMOTO corrected the software setting and recently released a dashboard software update. All model year 2023 450SS motorcycles need this update installed.



### SOLUTION:

CFMOTO-USA is issuing **NON-Mandatory Warranty Bulletin WAR-2023-08** covering dealers who install the updated dashboard software on sold or unsold inventory. Installation using the DSCAN diagnostic system is recommended. This bulletin should be performed:

- 1) On all model year 2023 450SS motorcycles during uncrating and assembly.
- 2) On all model year 2023 450SS motorcycles after scheduling the repair with the owners.