



## **SSM 54643 2024-2026 Nautilus - Non-Hybrid - Rattle/Buzz Noise Under Light Acceleration/Tip-In**

Some 2024-2026 Nautilus non-hybrid vehicles may exhibit a rattle or buzzing noise from under the center of the car during light throttle, low engine revolutions per minute (RPM) driving conditions, often between 30-40 mph (48-64 km/h). The noise may be more noticeable when ambient temperatures are below 40°F (4°C). Inform the customer that Ford is currently working on a solution for this condition that is expected Q4 2026. This concern does not affect vehicle durability and the customer can continue to drive the vehicle. Monitor Professional Technician System (PTS) for additional information and schedule a service appointment for the customer once the repair becomes available.

If a customer vehicle exhibits this concern, submit a Vehicle Concern Report. To submit a report, click on the "Submit Global Concern Report (GCR)" link at the upper right of the PTS Vehicle ID screen (vehicle identification number [VIN] required) and fill out the form. Do not use the "Report A Problem" link to submit a report for this condition.