

Technical product information

Topic	Temperature Pop-Up No Longer Displayed in the MMI Display Continental GT/GTC /Flying Spur
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2080951/1
Level	EH
Status	Released for publication
Release date	Feb 23 2026

New customer code

Object of complaint	Complaint type	Position
air conditioning -> heating, cooling	concept	

Vehicle data

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z32*	2025	E		*	*	*

Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z24*	2025	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer Statement

Customers may report that the temperature popup no longer appears in the MMI display when adjusting the cabin temperature via the Wellbeing App or rotary dial.



Figure 1. Temperature pop-up present in the MMI display

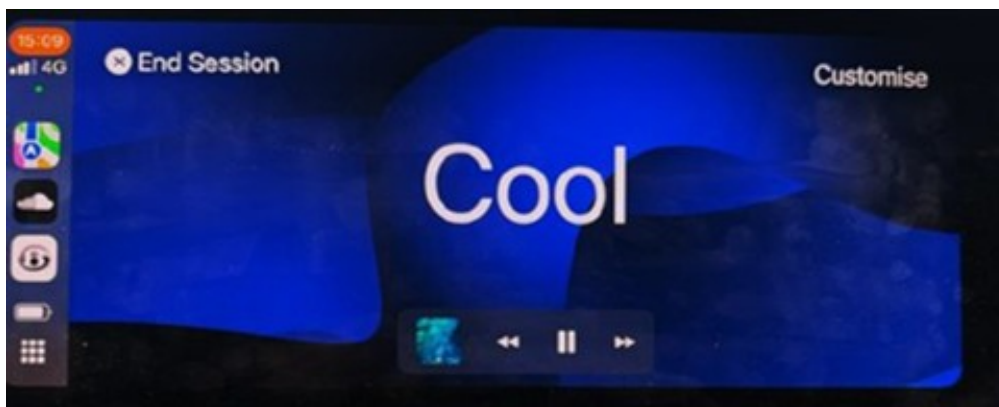


Figure 2. Temperature pop-up no longer presents in the MMI display

Workshop Findings

Customer query is verified that the temperature popup previously shown on temperature adjustment is no longer displayed. This behaviour matches the before and after images shown above. No relevant DTCs are stored.

Technical background

Latest HVAC software update introduces robustness improvements for Auto On functionality. The update also intentionally removes the temperature popup display when the temperature is adjusted via the app or the rotary dial.



This new behaviour is by design and not an indication of a system fault.

Production change

The updated HVAC software is implemented in series production meaning vehicles built at or after this point will not display the temperature popup.

Measure

Approved Action

If a customer queries the missing temperature popup or reports a change in HVAC behaviour, inform them that:

- The removal of the temperature popup is intentional with the new HVAC software.
- The change forms part of the HVAC robustness improvements.
- This behaviour is correct and expected on vehicles updated to or built with latest Baseline Intergraton (BiL) software.