

SUBJECT: DASHBOARD SOFTWARE UPDATE**VEHICLE(S) AFFECTED:** MY2025 CFMOTO Ibex 450 Motorcycles (320 Total Affected VINs)**ISSUED:** January 23, 2025

PLEASE NOTE: This dealer only warranty bulletin is intended to inform service personnel regarding factory authorized warranty repairs to CFMOTO products. No other warranty coverage applies, is implied, or is to be inferred as a result of this publication. Questions regarding this publication should be directed to CFMOTO Technical Service.

Dealer Sign-off Section – Please notify the appropriate personnel

Sales Manager	
Warranty/Svc Manager	
Technician(s)	

ISSUE:

The dashboard odometer on model year 2025 Ibex 450 motorcycles may display a random number instead of the true mileage. CFMOTO determined that a bug in the dashboard software causes this issue.

CFMOTO fixed the bug and recently released a dashboard software update over the air. All affected MY2025 Ibex 450 motorcycles need this OTA update performed as soon as possible.

**SOLUTION:**

CFMOTO-USA is issuing this **MANDATORY Warranty Bulletin WAR-2025-01** and requiring dealers to perform the dashboard software update on their sold and unsold inventory of all affected Ibex 450 motorcycles.

- **Sold Affected Units:** Dealers must notify the owners and offer to perform the dashboard update so that the bulletin can be performed at the dealership as per the CFMOTO warranty terms and conditions.
- **Unsold Affected Units:** Dealers must perform the dashboard update before the units are sold and/or delivered to customers. CFMOTO warranty registration for each affected vehicle will be blocked in the system until the bulletin is completed and the submitted claim is approved.

IF A VIN DOES NOT DISPLAY WAR-2025-01 AS A MANDATORY BULLETIN IN YOUR DEALER PORTAL, THEN THAT VEHICLE IS NOT AFFECTED.