

Technical Service Bulletin

Topic	Service Info: Cleaning and Care Guidance for Dinamica Interior Trim Materials
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2080795/1
Level	EH
Status	Released for publishing
Release date	Feb 11, 2026

New customer code

Object of complaint	Complaint type	Position
entire vehicle -> accessories -> fabric conditioner	component, automotive fluids -> missing	
body attachments and installations -> seats, seat bench, arm rests, 3rd row	appearance, surface	
body attachments and installations -> seats, seat bench, arm rests, 1st row	appearance, surface	
body attachments and installations -> trim, trim panels and floor covering	appearance, surface	
entire vehicle -> accessories -> leather conditioner	component, automotive fluids -> missing	
body attachments and installations -> seats, seat bench, arm rests, 2nd row	appearance, surface	
body attachments and installations -> seats, seat bench, arm rests, 4th row	appearance, surface	

Vehicle data

Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*

3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*

ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

Condition

Customers and retailers may raise enquiries regarding the cleaning and appearance of Dinamica interior trim materials. Workshop inspection confirms no material defects, with concerns related solely to approved cleaning and maintenance guidance.

Technical Background

This bulletin provides service and maintenance guidance only and does not relate to a design, manufacturing, or quality concern. To ensure material longevity and consistent customer experience, approved supplier maintenance instructions must be followed. The information in this bulletin standardises guidance and reduces unnecessary technical escalations.



This TPI replaces the need for DISS escalation for general Dinamica cleaning enquiries. DISS queries should **ONLY** be raised if:

- A manufacturing defect is suspected, and
- Approved cleaning guidance has been followed without resolution.

Production Solution

Not applicable

Service



CAUTION

Do NOT use high temperature steam cleaners on Dinamica surfaces. Do NOT use chlorine based bleach, aggressive solvents, or abrasive cleaners. Do NOT over saturate the material — excessive moisture may damage backing layers and adhesives. Never apply cleaning products directly onto the material. Always test any cleaning method on a non-visible area first. Failure to follow these instructions may result in irreversible material damage.

APPROVED MAINTENANCE AND CLEANING INSTRUCTIONS (SUPPLIER GUIDANCE)

Due to its versatility, maximum performance and high quality, Dinamica® microfiber is suitable for a variety of applications. Or better, it is the perfect product for many applications. Such as automotive, fashion and furnishing. Thanks to its technical properties, Dinamica® is resistant over time. However, to preserve its quality as long as possible, it is highly recommended to follow some simple rules of cleaning and maintenance.

ORDINARY MAINTENANCE

To maintain over time the beauty of Dinamica®, it is recommended to clean it regularly, avoiding rubbing too vigorously and avoiding the use of high-temperature steam appliances.

DAILY CLEANING

It is sufficient to remove dust from Dinamica® using either a soft brush or a dry cloth, or vacuum cleaner.

WEEKLY CLEANING

After removing dust from Dinamica®, wipe it with a slightly damp white cotton cloth. Please avoid the use of printed absorbent cloths/papers as they could release ink onto the material.

ANNUAL CLEANING

If the upholstery is removable, it is advisable to wash it in the washing-machine proceeding as indicated below (general washing rules). If the upholstery is not removable, it is possible to use products by Unifers Spa for the cleaning of Dinamica®, as indicated in the website www.dinamicamiko.com.

In the absence of the products, proceed as follows: dust thoroughly the material; moisten a soft cloth or a sponge in clean water, wring it well and roll it over the Dinamica® material making sure not to wet it too deeply; roll once again with a damp cloth in clean water and leave to dry thoroughly. Once dried, to restore the material, brush it delicately with a soft bristle brush.

GENERAL WASHING RULES

If, due to large stains, a complete cleaning of the removable upholstery is required, proceed as follows:

- If the upholstery is removable, Dinamica® can be easily washed in the washing-machine with water at 40°C and mild detergent; do not spin.
- If there are Velcro fastenings along the edges of the upholstery, make sure to protect them with counter-Velcro before washing, in order not to damage the material.
- Once washed, let the upholstery dry in the open air and brush it delicately with a soft bristle brush.
- Do not bleach Dinamica® with chlorine.
- If necessary, Dinamica® can be ironed, with the accuracy of putting a white cloth between iron and material. The iron must be set at a temperature lower than 100°C.
- For the cleaning of non-removable upholstery, proceed following what indicated in the “Annual cleaning” section.

GENERAL INSTRUCTIONS FOR STAIN REMOVAL

Use a white cloth or a well-wringed sponge to remove stains and do not pour the product used for the cleaning directly onto Dinamica®. It is important to make a circular movement from the outside towards the inside to avoid the stain expansion.

For specific treatment of different types of stains and the related materials to use, please follow the indications below:

Soiling Code	Cleaner Codes in the Order to be Used
A	0 1 2 4 3
B	0 1 2 4 3
C	0 2 3
D	0 4
E	0 2 4 3
F	0 2 4 3
G	0 2 4 1
H	0 2 0
I	0 4 2 0
J	0 2 4 3

SOILING AGENTS:

Code A: Sewing machine oil

Code B: Petroleum jelly, colorless

Code C: Instant coffee

Code D: Ketchup

Code E: Brown soft drink (cola)

Code F: Soy sauce

Code G: Potting soil, fine grained

Code H: Salt, saturated non-iodized NaCl solution

Code I: Ultra-pasteurized chocolate milk

Code J: Red drink prepared from Kool-Aid, Frigeo Brause or equivalent with sugar

CLEANING AGENTS:

Code 0: Deionized water

Code 1: Naphtha or equivalent

Code 2: Cleansing soap

Code 3: Acetic acid

Code 4: Ammonia

It is recommended the use of products by Unifers Spa and Dr. Beasley's for the cleaning of Dinamica®, as indicated in the website www.dinamicamiko.com.

Required Parts and Tools

Recommended products (Unifers Spa or Dr. Beasley's) are preferred where locally available.