

REFERENCE:	TSB: 09-003-26 GROUP: 09 - Engine	Date:	February 24, 2026	REVISION:	—
VEHICLES AFFECTED:	2019 - 2024 (DJ) RAM 2500 Pickup 2019 - 2024 (D2) RAM 3500 Pickup This bulletin applies to vehicles equipped with a 6.7L I6 Cummins Turbo Diesel Engine (Sales Codes ETL or ETM).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America markets.	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): <ul style="list-style-type: none"> • P0299-00 - Turbocharger Underboost. Customers may also comment on the following: <ul style="list-style-type: none"> • Low power/acceleration or lag condition. 				
CAUSE:	Air handling fault				

REPAIR SUMMARY:

This bulletin involves performing an Air Handling Performance Test (APT) and possibly replacing the air filter.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-10-15-93	Air Handling Performance Test (APT) - Perform and Replace Air Filter(2023 - 2024 Models Only) (0 - Introduction)	1 - Engine Repair and Performance	0.8 Hrs.
14-10-15-94	Filter, Air Replace(2019 - 2022 Models Only) (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68645327AA	Air Filter	Air Cleaner

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Does the PCM have the latest software already installed?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> **Ensure the PCM is updated to the latest available software before performing this Repair Procedure.** Proceed to [Step 2](#).
2. Is the vehicle a **2019 - 2022 MY**?
 - YES >>> Proceed to [Step 5](#).
 - NO >>> Proceed to [Step 3](#).
3. Using wiTECH, perform the Air Handling Test found under "PCM" and "Air Handling Test".
4. Did the test pass?
 - YES >>> Proceed to [Step 5](#).
 - NO >>> This bulletin is complete. **Normal diagnostics should be performed.**
5. Replace the air cleaner. Refer to the detailed procedures available in DealerCONNECT > Service Library> under:09 - Engine, 6.7L Diesel / Air Intake System / Air Cleaner / Removal and Installation.
6. **For 2023 - 2024 MYs ONLY:** Perform the Air Handling Test again.
7. Clear all DTCs that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

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