SERVICE BULLETIN

M1713 2026-02-25

M1713 (REV C): DTII UPDATE PROCEDURE FOR SOFTWARE VERSION (26.4.3)

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2026-02-25	C	Updated to Software Version (26.4.3)
		* Updated: Purpose for Service Bulletin and Required Dealer Action
2026-01-28	B	Updated to Software Version (26.3.2)
		* Updated: Purpose for Service Bulletin and Required Dealer Action
2026-01-16	A	Updated to Software Version (26.2.1)
		* Updated: Purpose for Service Bulletin and Required Dealer Action
2025-12-17	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that an issue was discovered in the Digital Technician II (DT II) software version (26.0.2), released on November 18, 2025. The issue prevents automatic software updates to be installed on your DT II computer.

A manual installation of the latest DT II software version (26.4.3) will need to be performed if current DT II software version is (26.0.2), to allow future automatic updates.

If a manual update to (26.1.5) or (26.3.2) has previously been completed, DT II will automatically update to (26.4.3) and no additional action is needed.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☐
3	Feature Pack- Customer/Dealer Paid	☐
4	Informational Purposes Only	☑

1. Click the link to download the latest DT II software version: DT II Software Update

2. Open Windows Explorer and navigate to where the file was downloaded.

3. Locate file: DTII26.4.3_Xms.exe. Double click file to start the installation process.

4. At the end of the installation process, a pop-up message will show successful installation. Completion time is dependent on individual hardware but may take up to 15 minutes before the completion is displayed. Do not launch DT II or reboot the computer until after receiving the successful update notification.

Markets Affected

All markets affected.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									