



## STAR ONLINE PUBLICATION



**Case Number:** S2623000009

**Release Date:** February 2026

**Symptom/Vehicle Issue:** Buzz Squeak Rattle (BSR) Noises Turning The Steering Wheel. May Occur After Recent Repair.

**Models Affected:** 2025 2026 Ram 1500 (DT)

**Discussion:** Service information for Steering Column Control Module (SCCM) / clock spring has been updated. When installing a replacement SCCM, ensure that the replacement SCCM has Cancel Ring in correct position (i.e make sure the tabs are not bent, broken or entire Cancel Ring is not centric).

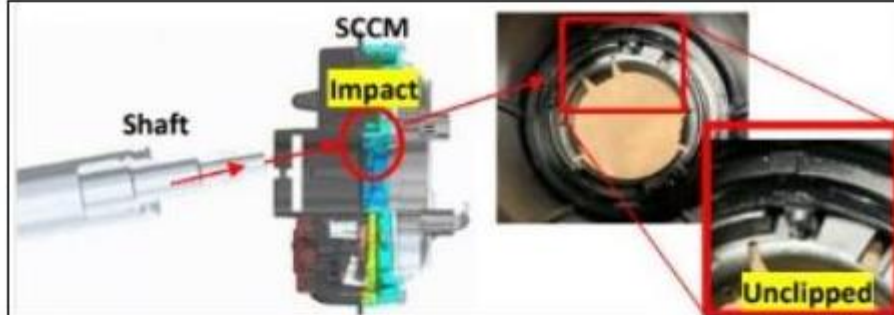
Be cautious during installation to not dislodge the cancel ring when installing the SCCM to the steering column. The steering column shaft may move the cancel ring to be out of position, causing Buzz Squeak Rattle (BSR) noise when turning the steering wheel or using the turn signal lever. Refer to the images below:

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



# STAR ONLINE PUBLICATION



Front Side

Back Side



Actual condition/NOK part picture	Required condition/ OK part picture
	
<p>Description of Actual Condition:</p> <ul style="list-style-type: none"> <li>• Unclipped cancel ring clips.</li> </ul>	<p>Description of Desired Condition:</p> <ul style="list-style-type: none"> <li>• SCCM with no damaged condition.</li> </ul>

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