



STAR ONLINE PUBLICATION



Case Number: S2609000003

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Symptom/Vehicle Issue: Active Diagnostic Trouble Code (DTC) U3FFF-00 Setting In The PCM

Models Affected: 25-26MY DJ, D2, DD, DJ, RAM 2500, 3500, 4500, 5500

Customer Complaint/Technician Observation: During pre-delivery inspection (PDI) the technician may find an active DTC setting in the PCM U3FFF-00. The customer may or may not have a malfunction indicator lamp (MIL) illuminated and while viewing the vehicle scan report (VSR), an active U3FFF-00 will be setting in the PCM.

Note: DO NOT replace any modules for this DTC.

Discussion: The authenticated diagnostic access (ADA) has left the plant in a disabled status and will need to be enabled to correct this condition. At this time, it is recommended that the technician create a STAR case so the STAR center can escalate this to the tech advisor to fix this condition with CDA, or a remote engineering session with wiTECH.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.