

**Technical Service Bulletin (TSB)**  
**Flash: Transmission Control Module (TCM) Updates**

<b>REFERENCE:</b>	<b>TSB:</b> 21-017-26 <b>GROUP:</b> 21 - Transmission	<b>Date:</b>	February 19, 2026	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<p>2026 (DD) RAM 3500 Cab Chassis                  2026 (DJ) RAM 2500 Pickup                  2026 (DP) RAM 4500/5500 Cab Chassis                  2026 (D2) RAM 3500 Pickup</p> <p>This bulletin applies to vehicles built on or before October 19, 2025 (MDH 1019XX) equipped with a 6.4L V8 Hemi HD Engine (Sales Code ESL) and an 8-Spd Auto 8HP75-LCV Transmission (Sales Code DFX).</p>	<b>MARKET APPLICABILITY:</b>			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input checked="" type="checkbox"/> EE <input checked="" type="checkbox"/> CH			
<b>CUSTOMER SYMPTOM:</b>	<p><b>Customers may comment on the following:</b></p> <ul style="list-style-type: none"> <li>Hesitation or delay when accelerating. Customer may state that this occurs when driving at speeds between 5 kph (5 mph) and 20 kph (12 mph) after having previously accelerated from a very low speed and having backed off of the accelerator pedal for a short time.</li> </ul>				
<b>CAUSE:</b>	<b>TCM software</b>				

**REPAIR SUMMARY:**

This bulletin involves reprogramming the TCM with the latest available software.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-05-TJ	Module, Transmission Control (TCM) - Reprogram (0 - Introduction)	2 - Automatic Transmission	0.2 Hrs.
Failure Code	CC	Customer Concern	

**The dealer must use failure code CC with this Technical Service Bulletin.**

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

## REPAIR PROCEDURE:

**NOTE: Install a battery charger to ensure sufficient battery voltage is provided during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the TCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

## POLICY:

Reimbursable within the provisions of the warranty.

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