


RCA-56-26-001-1: Cracks in Front Passenger Door

Rivian is initiating a customer satisfaction campaign for some model year 2022-2024 EDV and RCV vehicles. These vehicles may have been manufactured with a front passenger side door that is prone to cracking. If cracking occurs, the door is unable to be latched in the open position. Vehicle ingress and egress is not affected. Rivian will install a reinforcement plate onto the front passenger side door and a shim in the door track to prevent this condition. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	February 24, 2026
Affected Region(s)	USA, Europe
Affected Model(s)	EDV, RCV
Model Year(s)	2022-2024
Approximate Build Dates	December 2021-February 2024
 Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	
Vehicle System	56 - Closures

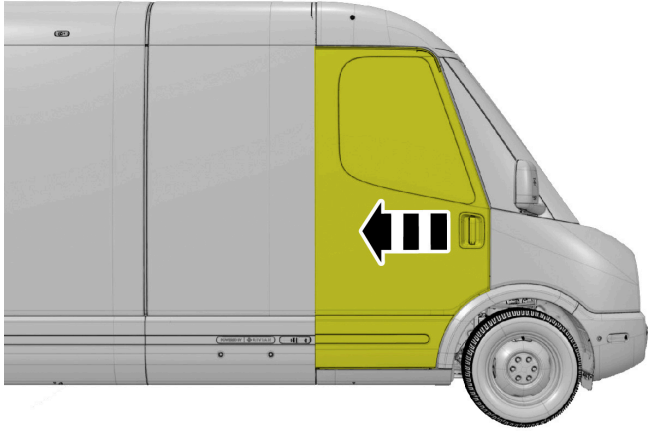
Potentially Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT01557583-A	1	SVC - Curb Side Doubler	
SC00007443-A	2	BOLT - M6X1.0X15.55 HX FL MAT ADH CL8.8 R105C	
SC00008134-A	6	RIVET - 1/4X0.375 RIV BLND DBL LOCK R108	
Refer to the parts catalog for part number and inventory information.	1	N/A	Door Assembly, Front, Passenger Side
N/A	As needed	3M Impact Resistant Structural Adhesive 07333	
N/A	As needed	McMaster-Carr 24175K46 Reinforced Edge Trim	Edge Trim
N/A	As needed	3M Black Super Weatherstrip and Gasket Adhesive, 08008	

 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Inspection

1.

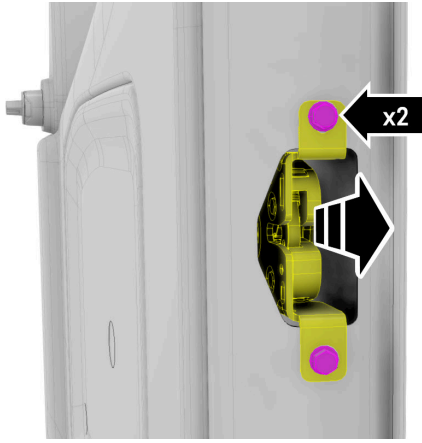


2. Remove: Access Panel, Passenger Door (refer to service manual procedure 522235010).

3.



4.

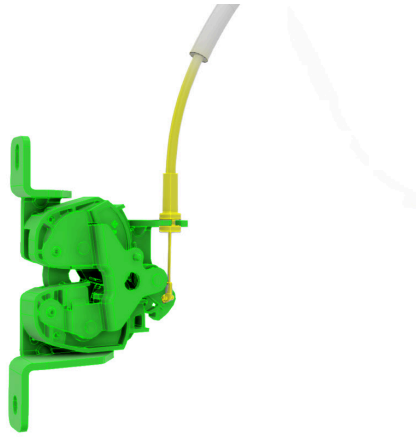


CAUTION: Inspect the fasteners to determine their reusability:

Note: Without adhesive patch material	Note: With adhesive patch material
CAUTION: Non-reusable fastener(s).	CAUTION: Non-reusable fastener(s).

Note: With adhesive patch material
CAUTION: Potentially non-reusable fastener(s).

5.



Note: Shown with components removed for clarity.

6. Inspect for cracks in the highlighted area.



If no cracks are present: Skip to the [Install Reinforcement Plate and Shim](#) section.
 If cracks are present: Continue to the next step.

7. Position the component(s) as shown.



If the component covers all cracks: Remove the component, then stop-drill the ends of all cracks. Continue to the next section.

If cracks are still visible with the component in place: Replace: Door Assembly, Front, Passenger Side (refer to service manual procedure 564010110). No additional work is required. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

Torque specifications in this section

Step Number	Torque (Nm)
3	35
4	12

Install Reinforcement Plate and Shim

1. Position the component(s) as shown. Mark the position of the component.



2. Using a marking punch: Mark the center of each hole in the component.
3. Check the locations of the marks to make sure they are centered within the holes.
- 4.



5. In 6 locations: Using a drill with a 6.8 mm (17/64 inch) drill bit: Drill through the marks.



Note: In the highlighted location: Fully drill through both layers of metal.



6. Test-fit the component. Temporarily insert the rivets to check the alignment of the holes.



Note: Do not use the structural rivet tool to secure the rivets at this time.

7.



8. Using a nylon mesh scuff pad: Sand the highlighted areas.



Note: Orient the component(s) as shown.

9. Clean the highlighted area(s). Use alcohol wipes or rubbing alcohol on a clean cloth.



10. Apply structural adhesive to the highlighted area(s). Using a disposable brush: Spread the adhesive to cover the highlighted areas.



11. Apply a 3-6 mm (1/8-1/4 inch) diameter bead of structural adhesive to the component, as shown.



Note: Orient the component(s) as shown.

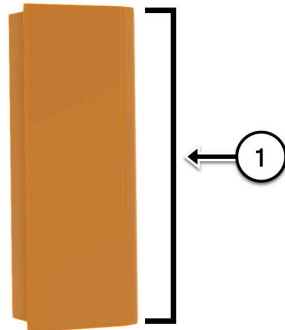
12. Position the component(s) as shown.



13. Using the structural rivet tool: Install rivets.

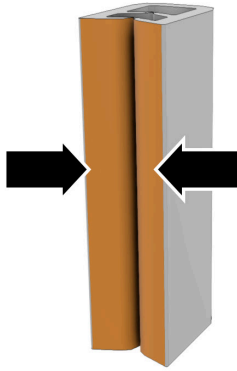


14. Cut a 25 mm (1 inch) section of the edge trim.

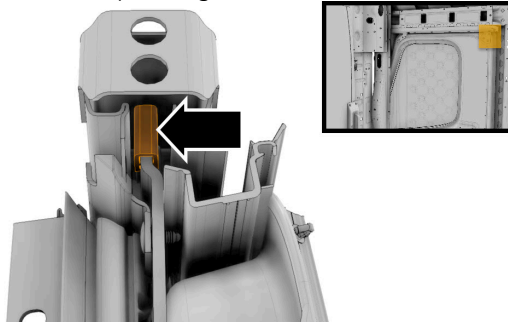


1	25 mm (1 in)
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15. Apply gasket adhesive to the highlighted areas:



16. At the rear of the front passenger door: Install:



Note: Shown with components removed for clarity.

17. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

Labor Codes

Labor Code	Description
RCA562600101	Inspect front passenger side door, install reinforcement plate and shim
RCA562600102	Inspect front passenger side door, schedule future door assembly replacement
RCA562600103	Inspect front passenger side door, Rivian technician replacement of door assembly
RCA562600104	Inspect front passenger side door, sublet door assembly replacement to Rivian Certified Collision Center