

## RFA MODULE UNRESPONSIVE DURING PDI APPLICATION

### Retailer Voice:

- "PDI application is failing and when I check modules list RFA shows offline"

### Technical Description:

- JLR is currently investigating a concern where the RFA module may stop communicating in the vehicle during PDI, resulting in PDI application failure.
- RFA module reset has been found to restore communication of the module and allow PDI application to complete successfully.

### Action:

Reference **SSM000027** on TOPIx Cloud.

1. Complete steps to perform hard reset on the RFA module.
2. Attempt PDI application once more to confirm if it now completes successfully.
3. If the RFA module should remain unresponsive, further diagnosis will be required.
4. If additional diagnostic guidance is required, a Technical Assistance case should be raised.

### Note:

Please raise EPQR on any vehicle where RFA reset to restore communication during PDI is identified.

#### Range Rover

- 26MY-On Range Rover
- 26MY-On RR Sport
- 26MY-On RR Evoque
- 26MY-On RR Velar

#### Defender

- 26MY-On Defender

#### Discovery

- 26MY-On Discovery
- 26MY-On Discovery Sport

#### Jaguar

- 26MY F-PACE

RFA (0x1731)

✓ Latest

Remote Function Actuator

**NO RESPONSE**