



Mitsubishi Motors North America, Inc.

# TECHNICAL SERVICE BULLETIN

SUBJECT:

## HVAC NOISE IN BLOWER

No: TSB-23-55-001

Version: 2

Reason for change: Update Work Procedure and Warranty Chart

Date: February 12, 2026

**TO:** Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

### **PURPOSE**

This bulletin provides instructions on how to remedy noise from the HVAC system (heater, air conditioner, ventilation vents) when the blower motor is turned on.

### **BACKGROUND**

Customers may advise of noises heard from the HVAC system when the blower motor is turned on. This noise may be caused by the dimensional size variations between the air filter and HVAC casing which may permit gaps. These gaps may allow leaves to become lodged and when the cabin air filter is removed, additional debris can fall into the blower-motor area resulting in noise.

### **AFFECTED VEHICLES**

2018-2020 and 2022 Eclipse Cross  
2014-2020 Outlander  
2014-2022 Outlander Plug-in Hybrid

### **WORK PROCEDURE**

On a customer complaint basis, perform the steps below and refer to the following section of the Service manual as necessary: Group 55 - Heater, Air Conditioning and Ventilation, Heater Unit and Blower Assembly - Disassembly and Assembly.

1. Remove the blower motor and remove any leaves accumulated around the HVAC case and blower motor fan.



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## **WORK PROCEDURE (Continued)**

1. Replace the cabin air filter with a new one (part #7803A109).
2. Install the blower motor and check for noise.

## **PARTS INFORMATION**

Part Name	Part #	Quantity
AIR PURIFIER	7803A109	1

## **WARRANTY**

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin, and submit a normal warranty claim using the information below.

Please confirm warranty coverage and if warranty applies. A warranty claim may be submitted using the following information:

Operation Code	Operation	Quantity	Work Time
552515JW	【Eclipse Cross(GK0) /Outlander(GF) /Outlander PHEV(GG)】 Step ①~③ Cabin air filter replacement + Remove/Install blower motor + Remove leaves	1	0.4

### Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and perform diagnosis and repairs on Mitsubishi vehicles, using Mitsubishi Motors approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply that the described repairs are covered under warranty. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.