



Date: 28.01.2026 **Affected Models:** Emira 2023/2026 Selected Model Year VIN Range **Affected Regions:** All Markets with eCall Capability **Affected Volume:** 11367 **Number:** 131-26003

Copy files should be maintained by:

Service Manager		Service Reception		Supervisor		Parts Manager	
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TITLE

Updating the TEM (Telematics Module), to the latest level software.

REASON

A software update is now available to remove car configuration related DTCs (Diagnostic Trouble Codes) when the TEM is set to eCall or voice call only.

ACTION

- Check and identify any affected Emira vehicles from your inventory stock, dealer demonstrators and customer vehicles to ensure that this campaign action is performed at the first opportunity.
- Any affected vehicle’s campaign status will be displayed on the Lotus Commercial Management System (LCMS).

NOTE: This software update will not affect current vehicle functionality.

Procedure

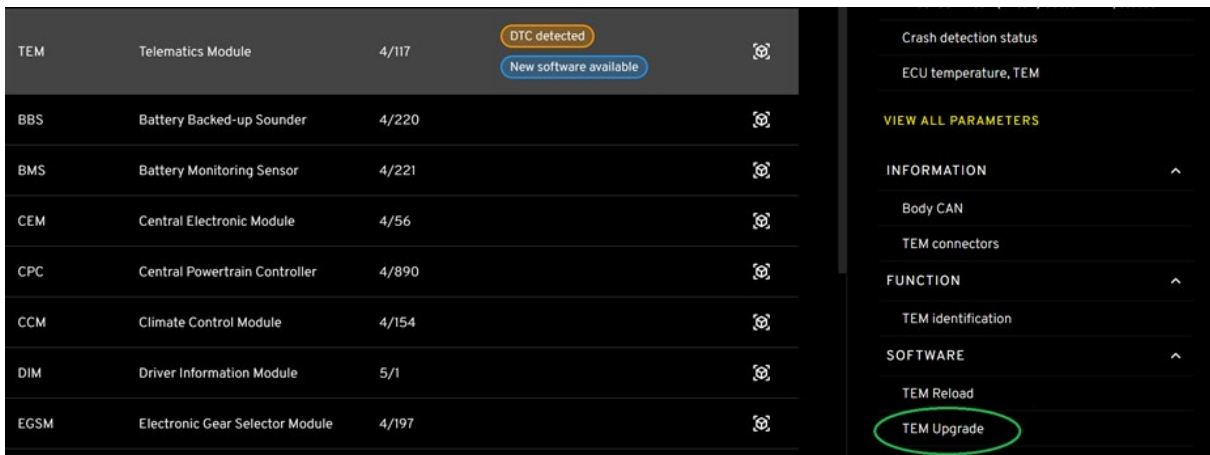
Preparation:

Using the Lotus Insight tool*, the Emira Diagnostic System will show the availability of a new software version for the TEM module.

*Note: This MUST be done using the Lotus Insight Tool.

TEM Software Update

Locate the TEM as shown in the image



- From the ECU menu, select TEM Telematics Module.
- Select TEM Upgrade in the software tab.
- Follow the instructions provided on the screen to complete the update.

Continued...



Warranty Declaration

This technical service bulletin is not intended as a recall procedure, nor will it have an affect on the vehicles warranty period.

Please perform the Campaign Agreement in LCMS which can later be converted into a Warranty Claim having the warranty type "Recall and Campaign".

This shall be raised in LCMS in under campaign ID QBS-131-26003.

CHARGES

A warranty claim may be submitted on Lotus Commercial Management System (LCMS), campaign number QBS-131-26003.

Update TEM software: operation code 17.27.33-09 - TEM software upgrade - 0.5hrs labour/vehicle. Use A code 51, B code D2.

Note: The software download does not require constant technician attendance, but only occasional monitoring of the software update progress. Therefore it is expected the vehicle can be left to complete the download. When leaving the vehicle unattended to complete the download, ensure:

- A suitable battery support unit (minimum of 100A) is connected to the vehicle battery.
- The Wi-Fi connection is stable and not interrupted – a poor Wi-Fi connection will slow down SW download.
- Ensure the Lotus Insight Tool is powered during download, (the settings can be configured never to sleep when on battery or when power plugged in).
- Do not disturb the VCI connection to the vehicle or USB connection to Insight Tool to prevent failed software download.

Note: All software downloads are recorded by the Emira Diagnostic System and are periodically checked by Lotus as part of the warranty auditing procedure.

Ends.