



SSM 54610 2025-2026 Escape/Corsair - Plug-In Hybrid Electric Vehicle (PHEV) Only - Intermittent No Crank/No Start With Illuminated Malfunction Indicator Light (MIL) And "Service Engine Soon" Message In the IPC After Removing The Charge Cord With DTC P1A42:00 And/Or P1A0F:87 Stored In The BECM - Built On 21-Jul-2025 And Through 27-Oct-2025

Some 2025-2026 Escape/Corsair PHEV only vehicles built on 21-Jul-2025 and through 27-Oct-2025 may exhibit an intermittent no crank/no start condition with an illuminated MIL and "Service Engine Soon" message in the message center with diagnostic trouble codes (DTC) P1A42:00 and/or P1A0F:87 or stored in the battery energy control module (BECM). This may be due to the software in the gateway module (GWM). Reprogramming or replacing the secondary on-board diagnostic module-C (SOBDMC) or the BECM will not resolve this condition. For vehicles that exhibit this condition, download and run the "GWM - Gateway Module A (GWM) Software Update" application using the latest version of the Ford Diagnosis and Repair System (FDRS). For claiming use causal part 14G490 and labor operations 12651D and 12651D4.