



HYUNDAI Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 26-01-020H
DATE FEBRUARY 2026	MODEL(S) IONIQ 9 (ME1A EV)

SUBJECT: RATCHETING NOISE - SLIDING CENTER CONSOLE
(LIMITED COVERAGE CAMPAIGN LA4)

*** IMPORTANT**

Dealers must perform this field action on all affected vehicles within 5 / 60,000 New Vehicle Limited Warranty (NVLW) prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair. See Warranty Information section for more details.

Access the “Vehicle Information” screen via WebDCS to verify “Warranty Start Date” and ensure the vehicle is within NVLW, observing mileage prior to any repair work.

Description: Certain IONIQ 9 (ME1A EV) vehicles may have a sliding center console (rear floor console) that makes a ratcheting noise while being moved forward or backward. This bulletin provides instructions to remove and replace the affected sliding center console.



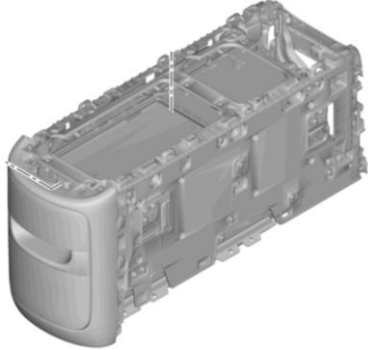
Applicable Vehicles (Certain):

Model Year	Model	Production dates
2026	IONIQ 9 (ME1A EV)	04/04/2025 – 09/12/2025

NOTICE

To avoid any potential damage to IONIQ vehicles, this campaign can only be performed at IONIQ certified dealers.

Parts Information:

Model	Part Name	Part Number	Figure	Remarks
IONIQ 9 (ME1A EV)	Console Assy-RR	84620-TD000NNB		Qty: 1 Verify the correct part number in the parts catalog using the VIN
		84620-TD200NNB		
		84620-TD200YGU		

NOTE: The sliding center console is also known as the rear floor console.

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
IONIQ 9 (ME1A EV)	50DV37R0	Center Console Assembly Replacement	0.8 M/H	84620-TD000NNB	A31	ZZ3

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: 5 / 60,000 New Vehicle Limited Warranty (NVLW) applies to the part(s) and repair procedure(s) outlined in this TSB. Prior to beginning any repair work, ensure the part(s) associated with the repair procedure are within NVLW, observing mileage and Warranty Start Date or date of first use. If the subject part(s) are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

NOTE 3: If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

NOTE 4: This TSB includes repair validation photos. Op times include VIN, mileage, and repair validation photo(s) as outlined in the Digital Documentation Policy.

NOTE 5: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. Claim is subject to debit if the part is not returned.

Service Procedure:

DIGITAL DOCUMENTATION



This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

NOTICE

Applying the recommended torque to all fasteners is essential to reduce potential issues from occurring after the service procedure.

1. Refer to the video link or QR code below for an example of the ratcheting noise:

www.youtube.com/shorts/uemRP3MzpOc



2. Remove the center console assembly (A) by referring to the shop manual:
 - **Body (Interior / Exterior / Electrical) > Floor Console > Floor Console Assembly > Removal and Installation > Rear Console Assembly**

NOTICE

- Use a plastic trim tool to prevent damage to interior parts.
- Take care **NOT** to bend or scratch trim and panels.



3. Install the new center console assembly.

Tightening Torque:

lb-ft	6.2
lb-in	74
N.m	8.4

- 4.

DIGITAL DOCUMENTATION



Using the STUI camera function, take a photo of the original and new center consoles side by side.

Upload the photo to STUI.

NOTE: If the STUI camera function is **NOT** used, write the last 6 digits of the VIN and date of repair on a piece of paper to include in the photo.



5. Reinstall all parts in the reverse order of the removal process.
6. Verify there is **NO** noise when sliding the center console forward or backward.
7. The service procedure is now complete.