

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), A6 Sportback e-tron, S6 Sportback e-tron, Q5 Sportback, SQ5 Sportback (GU)	2025	All	Not applicable

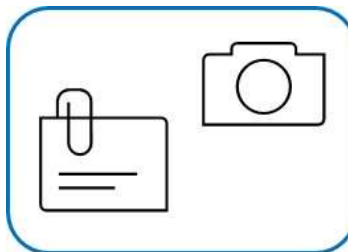
### Customer states:

The rear lid does not close and opens again.

### Workshop findings:

The rear lid does not close and opens again.

The closing process is cancelled before reaching the first closure plate and the rear lid opens again.



*Documentation necessary*

## Technical Background

The control unit detects excessive force at the bump stops.

## Production Solution

Part optimization and process change in week 40/2025.

## Service

The measure consists of 4 steps that must all be performed:

### 1. A software update is available:

TSB 2079690 00 Combined software update 03.10.00/C (28.13.01) KD2 is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

**The vehicle already has the optimized software if diagnostic address 0046 has software version 0231 or higher.**

The software update simply increases the robustness. The rear lid must be adjusted correctly using the following instructions.

## 2. Check part number of bump stop:

Make sure the new side bump stop (see Figure 1) with part number 85J 827 249 A is fitted on the vehicle. The spring preload is reduced on this part. If the old bump stop 85J 827 249 is fitted on the vehicle, replace it with the new bump stop with index A.

In autumn 2025, optimized buffers were already installed in vehicles that did not yet carry an index A. This buffer can be identified by a white dot on the back. These buffers can also remain fitted in the vehicle.



**Figure 1.** Example of an acoustic buffer with optimized spring without index A marked by a white dot.

## 3. Check mechanical setting of rear lid:

Then proceed as follows:

- Remove the side bump stops (pre-tensioned spring buffers, see image 2). Using the Workshop Manual, spring force gauge VAS 895 035 and measurement film VAS 895 037, adjust the buffer forces of the rear lid bump stops to between 40 N and 60 N and then refit the bump stops. Alternatively, you can leave the side bump stop installed and set the buffer forces to the lower limit of 40 N. Please also observe the Special Technical Service Training video on the spring force gauge VAS 895 035 in the Audi Knowledge Tank (AKT). In addition, make sure that the striker is positioned correctly and enters the lock in the center. Incorrect positioning can also cause the rear lid to reverse direction. **NOTE:** If your vehicle is not equipped with side bump stops (see image 2), please start from the point: “**Adjusting buffer forces using spring force gauge VAS 895 035**”.
- Then reset initialization of the rear lid and then adapt the flap opening angle again. Proceed as follows:

#### 4. Initialize rear lid:

##### NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function **“0046 - Rear lid electronics - basic setting”**.

##### CAUTION

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This interrupts the initialization process. Furthermore, the roll-back function is not active during the initialization process. Make sure that there is no risk of trapping for you or other persons at any time.

#### **If the complaint still occurs:**

Check the position of the striker and push it outwards slightly if necessary (ensure the rear lid fits properly). Another initialization run for the rear lid is then required as per the procedure described above.



**Figure 2.** Pre-tensioned bump stop.

When billing, please always attach photo(s) that clearly show the complaint to DOC-IT. To ensure a reference to the vehicle, the image(s) must:

- Include the VIN and date.
- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the photo documentation does not show any people and/or faces, license plates, or customer data.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	5559		
<b>Damage Code:</b>	KD02		
<b>Labor Operations:</b>	<b>Combined update and renew bump stop:</b>		
	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	Adjust rear lid	5559 1599	10 TU
	Self-diagnosis	0129 0050	10 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
	<b>Only replace bump stop:</b>		
	Adjust rear lid	5559 1599	20 TU
	Self-diagnosis	0129 0050	10 TU
<b>Claim Comment:</b>	As per TSB 2080959/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

## Required Parts and Tools

Part number	Designation	Quantity
85J827249A	Bump stop	2

## Additional Information

All parts and service references provided in this TSB (2080959) are subject to change and/or removal.

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