

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Condition</i> (Added model table, and updated DTCs)
3	10/20/2025	Revised <i>Service</i> (updated event memory log possibility)
2	08/22/2025	Revised header (Updated models) Revised <i>Service</i> (Additional workshop steps added) Revised <i>Condition</i> (Additional workshop findings added)

Customer states:

The electric charging flap does not open or cannot be closed.

Workshop findings:

The electric charging flap does not open or cannot be closed. In some cases, the actuator is locked.

In some cases, DTC “**B1A88F2: Charge door 2 LIN actuator, referencing malfunction**” or “**U19B200: Drive Unit for Charging Socket 2 Cover received malfunction value**” is stored in the diagnostic address 813D.

In some cases, DTC “**B1A8AF2: Charge door 1 LIN actuator, referencing malfunction**” or “**U19AF00: Drive Unit for Charging Socket 1 Cover received malfunction value**” is logged in diagnostic address 813C.

Technical Background

In rare cases, there may be an issue with the activation of the electric charging flap. This issue results in a fault in the electric charging flap.

Production Solution

Not applicable.

Service

Do not replace parts immediately. First, you can try to restore the function of the electric charging flap by performing three supporting measures.

Resetting charging flap system

The charging flap system can be reset by simply removing the charging flap fuses. Proceed as follows:

- If the charging flaps are not in the closed position, push them carefully into the end position.
- Open the cover on the left in the luggage compartment to access the fuse carrier (see Figure 1).
- Remove the charging flap fuses (39, 43) for about 10 seconds (see Figure 2).
- Refit the fuses and close the fuse holder cover.
- Check whether the charging flap works.

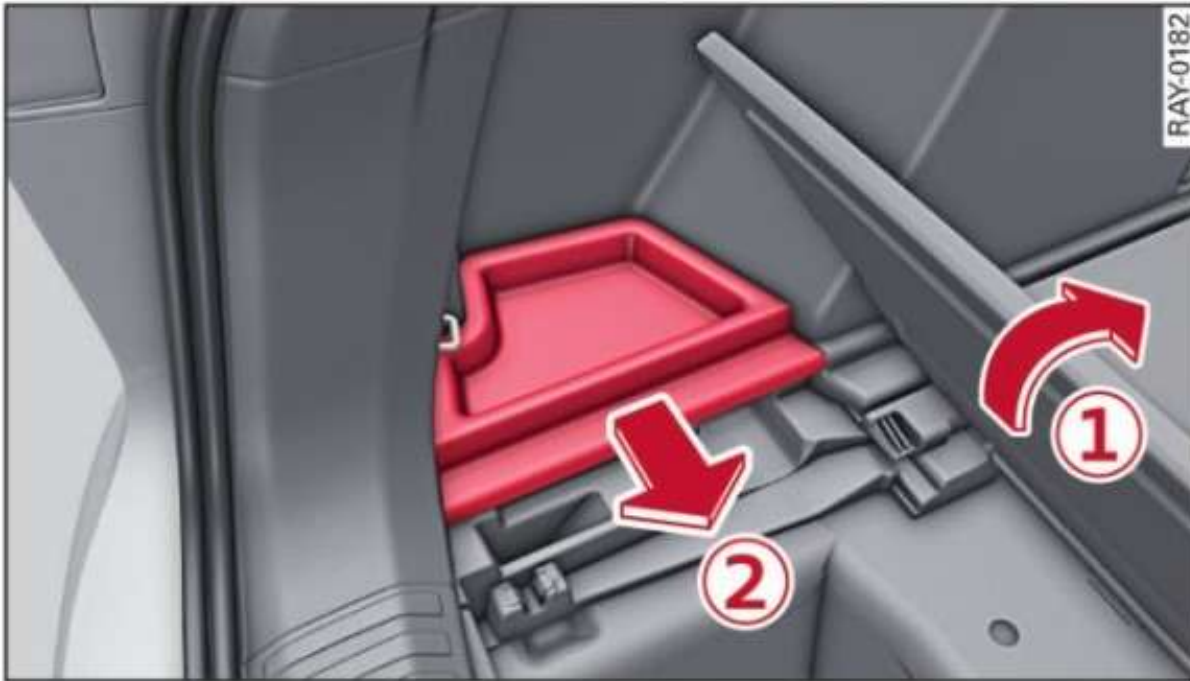


Figure 1: Fuse carrier cover.

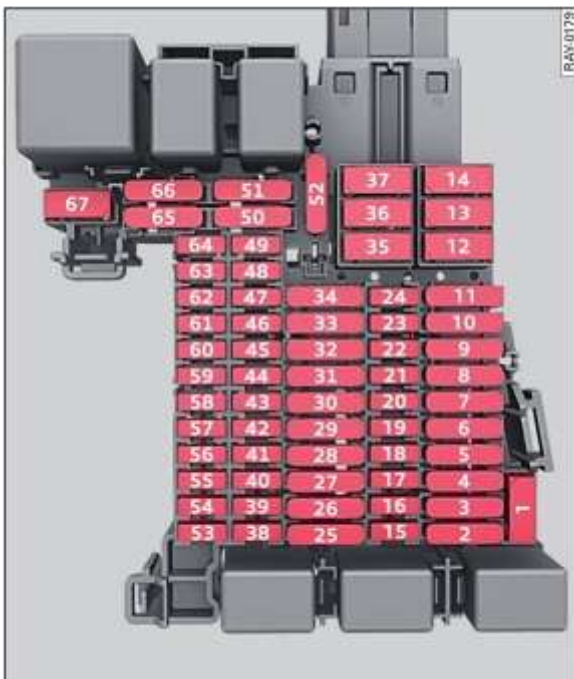


Figure 2: Fuse carrier.

Performing reference run

If one of the following event memory entries is logged, perform a reference run of the affected charging flap using the ODIS diagnostic tester.

DTC: B1A88F2: Charge door 2 LIN actuator, referencing malfunction

If this DTC is stored, perform a reference run of the affected charge flap using the ODIS diagnostic tester.

DTC: B1A8AF2: Charge door 1 LIN actuator, referencing malfunction

If this DTC is stored, perform a reference run of the affected charging flap using the ODIS diagnostic tester.

DTC: U19AF00: Drive Unit for Charging Socket 1 Cover received malfunction value

If this DTC is stored, perform a reference run of the affected charging flap using the ODIS diagnostic tester.

DTC: U19B200: Drive Unit for Charging Socket 2 Cover received malfunction value

If this DTC is stored, perform a reference run of the affected charging flap using the ODIS diagnostic tester.

Releasing actuator

Improper use may cause the actuator to be locked even though the charging flap is not closed. In this case, it can be released using the following procedure (see Figure 3 and attached video):

- Use a screwdriver to carefully push in the actuator signal pin as far as it goes.
- Then press the button on the button module for approx. 2 seconds and release the button again.
- The actuator will be unlocked.
- Remove the screwdriver.
- Carefully push the charging flap into the end position.
- Check whether the charging flap works.



Figure 3: Releasing actuator.

A short video of this procedure can be viewed at <https://audi-external.kzoplatform.com/player/medium/3079240569935893698>, or by scanning the QR code below:



Figure 4. Scan the QR code for a short video demonstrating the above procedure.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5537		
Damage Code:	0016		
Labor Operations:	Resetting charging flap system:		
	Remove and install luggage compartment side trim (rear)	7003 1910	See SRT with associated operations
	Service tank flap (remove fuse)	5537 4199	5 TU
	GFF	0150 0060	Labor according to the diagnostic log
	Releasing actuator		
	Modify actuator	5544 4999	20 TU
Claim Comment:	As per TSB 2078133/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078133**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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