



To: All Subaru Retailers

From: Subaru of America, Inc. – Service Quality

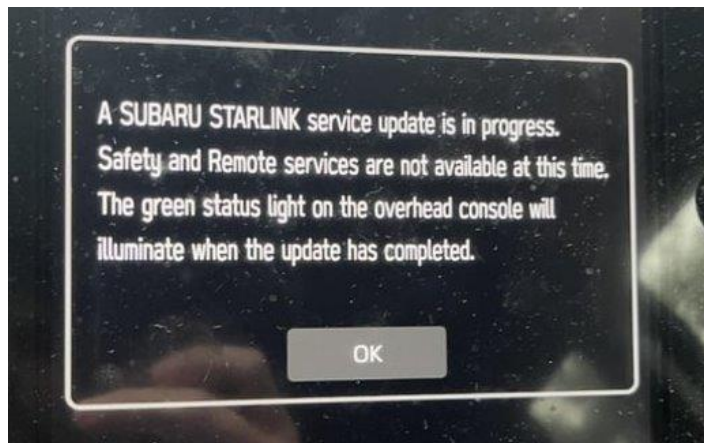
Date: February 10, 2026

Re: *WRB-26 DCM replacement and CCU initialization Service Campaign– Completion and Parts ordering*

The purpose of this message is to communicate information regarding retailer expectations for campaign completion and parts ordering for the WRB-26 DCM Replacement and CCU Initialization Service Campaign.

This service campaign currently appears on affected vehicles in Vehicle Inquiry with an “Open-Limited parts available” status. This service program should be performed if one of the scenarios outlined below occurs:

1. A customer contacts a retailer expressing concern regarding receiving the message below:



2. A customer is at the retailer for an unrelated service.

In either of these scenarios, please refer to the WRB-26 bulletin on STIS, which will be available on Wednesday 2/11.

The DCM parts that may be needed for completion of this service campaign are currently on hold. In an effort to expedite part release, if DCM replacement is required, please submit an order through RPM, including the last eight characters of the VIN in the PO field (example P3154521). Failure to include this information when placing an order will result in the order being cancelled.