



## VOLKSWAGEN DEALER COMMUNICATION

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### Revision – OUE7 / SW Level 3.8.11 Dealer Recovery Process - OTA Software Update Not Successful

**This notice is for:** All Dealer Personnel

**Date:** February 03, 2026

**Revision Information:** Updated criteria information.

**Notes:** Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and in Service References in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*