

2023–25 Pilot: Software Update

INTRODUCTION

Vehicles equipped with the System Updates application can download and install Over the Air System Updates. System Updates contain upgrades that fix operational errors and/or provide a variety of enhancements, which adds new functionality. Information about the various software releases can be found in this document. A connection to a Wi-Fi network is needed to perform the Over-The-Air system update.

APPLIES TO

| Year | Model | Trim Level | VIN Range |
|---------|-------|------------|-----------|
| 2023–25 | Pilot | ALL | ALL |

CURRENT SOFTWARE VERSIONS AVAILABLE FOR DOWNLOAD

NOTE: If the vehicle was manufactured after the release date, it may contain newer software versions than listed below. Software Version is as displayed in the audio unit.

| Trim | Software Name | Software Version | Release Date |
|------|---------------|------------------|--------------|
| ALL | AUDIO | 79EA-0028-121 | 1/14/2026 |

Version: 79EA-0028-121

This update contains various performance enhancements and UI improvements. It is also intended to resolve or improve the following items:

- Resolves Navigation app freezing or black screen due to phonebook memory being full.
- Resolves CarPlay black screen issues.
- Improved AM radio start up process.
- Resolves issues causing the display audio to randomly reboot.
- Resolves an error that can prevent Wireless CarPlay from connecting a call.
- Improvements to voice recognition.
- Resolves issues with vehicle displaying the incorrect time when connected to CarPlay.
- Various improvements to the navigation app.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

FAQ

Do I need to connect to Wi-Fi to perform an Over The Air (OTA) System Update?

Yes, it is necessary to connect the vehicle to a Wi-Fi network to perform over the air updates.

To connect to a Wi-Fi network, follow these steps:

1. Go to the HOME screen on the audio display screen.
2. Select General Settings.
3. Select Connections.
4. Select Wi-Fi.
5. Select Change Mode.
6. Select Network.

NOTE: When the mode is changed from Smartphone Connection to Network, a pop-up appears; select Confirm.

7. Select the desired Wi-Fi network.

NOTE: To download updates automatically, check to *Use this network to automatically download system updates*.

8. Select Connect.

NOTE: Connect will appear after a password is entered if required.

9. Press the HOME button to return to the home screen.
10. Check for the OTA System Updates.

How do I check for an available OTA System Update?

Follow these steps to check for an available Over the Air (OTA) System Update.

For detailed instructions, please consult the owner's manual.

1. Go to the HOME screen on the vehicle display audio screen by pressing the HOME button.
2. Select the System Updates application.
3. Select Check for updates.
4. Follow the on-screen prompts to complete any available updates.

Will I lose any functions during the update?

Some functions will not work during the update process. It is recommended to do all updates while parked in a safe location.

Can a dealer perform the OTA update?

Yes, schedule an appointment with a Honda dealer to complete the OTA update.

Consult the Owner's Manual for more information.