

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Teresa Clemmer - Senior Manager, Warranty, Anthony Washington - Senior Manager, Regulations and Certifications
RE: Extended Warranty – Differential Pressure Sensor Model Year 2023-2025 Model (907) Mercedes-Benz Sprinter	DATE: February 26, 2026

IMPORTANT EXTENDED WARRANTY INFORMATION

In our continuing efforts to assure the proper performance of our products and to ensure the satisfaction of our customers, the warranty for the low pressure EGR differential pressure sensor in the vehicles listed below has been extended from 5 years/100,000 miles to 15 years/150,000 miles, whichever occurs first.

Mercedes-Benz AG has determined that on Sprinter (907 platform) vehicles, under certain circumstances iodine corrosion might take place on the bonded connection of the low-pressure Exhaust Gas Recirculation (EGR) differential pressure sensor, which could lead to an electrical fault.

In the potentially affected vehicles iodine corrosion on the bonded connection of the low pressure EGR differential pressure sensor might be caused by the release of iodine from rubber parts if the vehicle is exposed to excessive temperatures from sun exposure or in the event of significant heat accumulation due to long idle phases. The released iodine might promote electro corrosion on the sensor's bonding.

As soon as the iodine corrosion has progressed to the point where there is no longer an electrical connection, this would be correctly recognized by the low pressure EGR differential pressure sensor diagnostics as a hardware failure, the corresponding error code would be stored and the Malfunction Indicator Light would illuminate (2-trip MIL). Furthermore, corresponding error replacement reactions (e.g. deactivation of EGR and DPF regeneration, blocking of OBD-relevant diagnostics, and activation of limp home mode) would be initiated.

As a result of the error replacement reactions, exhaust emissions might be increased. Due to the illumination of the MIL as well as the activation of the replacement reactions (including limp home mode), it is anticipated that customers would visit a workshop promptly.

This extended warranty is applicable to the following vehicles:

Model Year	Motor	Model Name(s)
2023	OM654	Sprinter 1500/2500/3500
2024		Sprinter 2500 AWD
2025		Sprinter 3500 XD / Sprinter 4500



Please be advised that all repairs being claimed under this extended warranty must have a Quick Test uploaded with the following fault code information and may be audited.

Fault code(s): P300478

An authorized Mercedes-Benz Sprinter dealer will perform the replacement of the Differential Pressure Sensor free of charge to the customer. In the event of an illuminated MIL, which leads to a diagnosis of fault with the low pressure EGR differential pressure sensor, the following damage codes and parts can be claimed for the repairs:

Damage Code(s)/type: 14603 73

Part(s): A 000 905 12 19 - Differential pressure sensor

Please check the VIN in Netstar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in Netstar/VMI by **February 27, 2026**.

Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of the warranty extension. If customers have already paid to have the exhaust system replaced, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below.



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have any of the included components replaced, resulting in the related fault codes and warning messages, may be eligible to receive reimbursement.

Requests for reimbursement may include expenses for Mercedes-Benz Sprinter replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz Sprinter dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to the servicing or closest Mercedes-Benz Sprinter dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz Sprinter replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check or copy of credit card receipt).
- **Reimbursement will be paid by a check from an authorized Mercedes-Benz Sprinter dealership, which may take up to 60 days.**

Should you have any questions or concerns, please do not hesitate to open a Warranty Services case online.

