



Service Bulletin

Bulletin No.: PIC6645

Date: February, 2026

PRELIMINARY INFORMATION

Subject: Amplifier Inoperative Due to Water Intrusion

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025 - 2026		SOP	October 2025	All	All

Involved Region or Country	North America
Condition	Customers may comment that they have no audio that is present regardless of key cycle.
Cause	Water intrusion from lateral panel body behind right-hand auxiliary stop lamp.

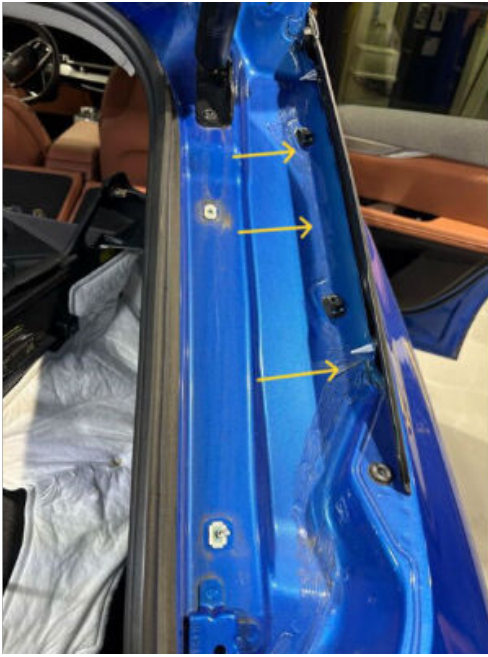
Correction

Technicians are to verify the leak path is present and re-seal the seal area, see images below.



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Remove trim to access body seam.



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Inspect for holes or voids in the seam sealer, and bumps that do not allow the rubber locators for the taillight to sit flat.



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To seal the holes or voids in the seam area, the steps below:

1. Use a small amount of Kent® High-Tech Seam Sealer Clear P10200, or Wurth Euroseal Gel Clear 18920104, or equivalent.
2. Avoiding excess sealer build-up, work a small amount of the sealer into the hole/void with a gloved finger.
3. Wipe away any excess sealer with a light amount of solvent on a rag or paper towel. The solvent will help the sealer flow into the hole/void.

4. If there are bumps in the sealer flatten to allow taillight locator pin to sit flat.

Parts Information

Description	Part Number	Qty
Kent Automotive High-Tech™ Clear Seam Sealer	P10200	1
Wurth Euroseal Gel Clear	18920104 (892.0104 in Canada)	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1481748*	Verify and Fix Water Intrusion Seal Issue	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	02/25/2026 - Created on

