



Service Bulletin

Bulletin No.: PIC6644A

Date: February, 2026

PRELIMINARY INFORMATION

Subject: Google Maps Performance Issue

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2024		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVD
Condition	Some customers may comment that Google Maps is frozen with no GPS intermittently.
Cause	This may be caused by a software anomaly.

Correction

Do not replace any parts at this time.

Reprogram the A11 Radio.

USB programming is not required.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481478	Reprogram the A11 Radio with SPS for GPS issue	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	02/19/2026 Created. 02/26/2026 - Updated Correction.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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