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Sent on	02	20	2026	Expires on	04	10	2026
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From	Erik Blank, Manager of Auto Campaigns and Recalls
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Subject	Product Update: 2023-2025 Accord TSU OTA Software Update
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DATE: February 20, 2026

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2023-2025 Accord TSU OTA Software Update

Today, February 20, 2026, American Honda is announcing a **product update** for certain 2023-2025 Accord vehicles. Due to a software programming issue of the telematics control unit (TCU/TSU), certain functions may not operate as designed when accessed from the Screen Audio display. This condition results in an error message being displayed on the screen indicating "Setting Update Failure" when customers attempt to change certain settings. **Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

TCU software update.

SOFTWARE

The updated software will be available at launch and may be installed by dealers using iHDS. Customers can also perform the update themselves via an OvertheAir (OTA) update through the HondaLink app.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 26-037, *Product Update: 2023-25 Accord TCU OTA Software Update for Data Sharing*, has posted to the Service Information System (SIS) as of February 20, 2026. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by mid-March.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.