

## Technical Journal

TITLE:

**DC Charging Power Limited to 150 kW**

<b>REF NO:</b> TJ 37475.3.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2026-01-21	<b>STATUS DATE:</b> 2026-02-06
<b>FUNC GROUP:</b> 3234	<b>FUNC DESC:</b> Onboard charger, high voltage	Page 1 of 2	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\*\*"Service" instructions updated

\* VST Operation No added

If a customer reports that the DC charging power no longer exceeds 150 kW, please follow the advice under "Service".

### CSC Customer Symptom Codes

Code	Description
YZ	Plug-in charging/No/reduced/incorrect function/With external DC-cable

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534	FD	E400V26					2024-2099		-	202317-209952
534	FE	E400V20					2024-2099		-	202317-209952
534	FG	E400V37					2024-2099		-	202317-209952

### SERVICE:

Vehicles equipped with the 82 kWh battery are capable of DC charging at up to 205 kW, provided certain conditions are met—such as a low State of Charge (<20% SoC) and active battery preconditioning.

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If a customer reports that the DC charging power will not exceed 150 kW, please follow the instructions below.

**\*New OBC software is released in version 4.2.13 to correct this issue.**

**\*Perform a software upgrade according to TJ 35361.**

## **Abbreviations:**

DC - Direct Current

## **\*Warranty claim info:**

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

## **VST Operation Number**

<b>VST Operation Number</b>	<b>Description</b>
36004-2	Software control module downloading

## **LABOR TIME:**

Labor time subject to change without notice.

## **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report Polestar" and the sub-concern area "Support Needed Polestar", use function group 3234.