

Technical Journal

TITLE:

Tailgate Opens While Parked

REF NO: TJ 37246.5.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2026-01-15	STATUS DATE: 2026-02-06
FUNC GROUP: 8327	FUNC DESC: Door operation, electrical	Page 1 of 3	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Attachment

File Name	File Size
TJ37246_1.jpg	0.1557 MB

DESCRIPTION:

*Updated vehicle types

If the tailgate opens by itself while parked, follow advise under Service.

CSC Customer Symptom Codes

Code	Description
70	Power-operated tailgate/Opens by itself

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
814							2025-2026		-	202344-202534

Technical Journal 37246.5.0

SERVICE:

Before replacing any parts, follow the instructions below.

1. Follow VIDA instructions on how to dismantle the tailgate lamp (VCC-527817-1).
2. Check the wiring. If the cable is damaged or the tailgate switch batch number is earlier than 250808 (see reference TJ37247_1.jpg), replace the part.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

Failing Part: 80007394 (Tailgate Switch)

VST Operation Number

VST Operation Number	Description
35330-2	Tail light tailgate replacement

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8327.

To view TJ attachment continue to next page. This TJ has one attachment.

