

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

TSB 621

Aug. 25, 2025

TECHNICAL SERVICE BULLETIN

AFFECTED MODELS

2026:: Grand Star

DESCRIPTION

The center ceiling above the overhead bunk on Grand Star Super C coaches may become unsecured over time.

ISSUE

The ceiling needs to be secured for optimal fit and finish.

UNITS AFFECTED

Please refer to the attached population list for affected units and VINs.

CORRECTIVE ACTION

Follow the attached instructions to remove the upper bunk ceiling to access the top of the wood frame and add brackets. Add five (5) 4" long pieces of 1 x 1-1/2" alum angle (Newmar Part #10956) to the top of the wood frame above the window. These pieces will be attached to the cap using Sika Fast 3121 glue (Newmar Part #110841).

PARTS NEEDED

Item Description	Quantity	Newmar Part #
Angle 1.5"x1"x4"	3 ea.	10956A
Sika Fast 3121	1 ea.	110841
Sika Fast Mixer Tip	3 ea.	110843
Screws	.009 ea.	25756
Sika Loaner gun	1 ea. If needed	039256

Flat Rate Code: TSB 621 Labor Time: 1 hr.

NOTE

If your dealership does not have the gun for the Sika fast. Contact Newmar parts dept and one can be shipped to you. The Dealership will be charged for the gun and credited when the gun is returned.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.

Securing Overhead Bunk Ceiling

Remove the overhead bunk mattress, as well as any other items from the bunk area.



Cover the bunk floor with plastic or a drop cloth. This will make clean-up faster and easier, as well as ensure the Sika Fast adhesive does not damage the finished bunk area.

Pull the overhead lights and vents out, and disconnect them from the top ceiling panel above the bunk area. Set them aside for reinstallation later.



Move insulation out of the way for the brackets (as needed).

Prep brackets by drilling 7/32" holes on one side of the 1-inch side of the 1-1/2x 1 angle for the screws attaching the bracket to the wood structure. Make sure the brackets are clean and oil-free. Review the pictures for correct bracket placement.

Mark the locations where brackets will be fastened to the fiberglass, ensuring the old adhesive does not prevent the bracket from contacting the cap/wood. Remove and/or clean where needed (if at all).





Load the glue in the gun, and install a mixer tip. Do not squeeze out epoxy until ready to use.

When ready, squeeze a decent-sized puddle on a throw-away piece of cardboard to ensure the mix has made it through the tip and is mixed well. You will only have a few minutes before the mixture hardens in the mixer tube (3 to 5 minutes), so you need to be ready to use the epoxy. If it hardens, you will need to put on a new mixer tip, and then repeat the process.

If the wood came loose already from the adhesive holding it to the cap (do not remove the center ceiling portion that goes around the window), put a bead of Sika Fast on the wood along the top (no need to remove old epoxy), and lift the wood structure back up into place. Prop up the entire center ceiling section, bracing it at the top near each bracket without creating vinyl damage from the prop(s).

If necessary, the manual privacy bunk shade and valance(s) may be removed for additional clearance. If the wood structure is still adhered with Sika Fast, skip to the next step.

Apply an adequate amount of Sika Fast to the fiberglass cap where the brackets are to be installed, allowing it to push out around the sides of the bracket. Set the brackets in place and install screws into the wood. If props were used, remove them after the Sika Fast has hardened.

Note: Sika Fast is fully cured in one hour. Take a picture of the brackets installed to submit with the claim.

Reinstall the insulation, top cover, lights, vents, and screw covers that were previously removed, and test the operation of each.



Clean up, install the bunk mattress, and any other items that were removed at the start of the process.

Production #	VIN Number	Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
950289	4UZA E9FC5SCWH5816	2026	GS	CC	3444	FS	4/16/2025	5/1/2025
950206	4UZA E9FCXSCWD4758	2026	GS	CC	3444	FS	11/14/2024	12/4/2024
950207	4UZA E9FC0SCWH5853	2026	GS	CC	3948	FS	2/6/2025	2/20/2025
950205	4UZA E9FCXSCWG4648	2026	GS	CC	3444	FS	1/14/2025	1/27/2025
950266	4UZA E9FC7SCWH5851	2026	GS	CC	3444	FS	3/6/2025	3/18/2025
950273	4UZA E9FC2TCWK6613	2026	GS	CC	3444	FS	3/24/2025	4/3/2025
950220	4UZA E9FC0SCWE4876	2026	GS	CC	3444	FS	12/10/2024	1/7/2025
950236	4UZA E9FC8SCWG2221	2026	GS	CC	3444	FS	2/11/2025	2/24/2025
950215	4UZA E9FC4SCWH5855	2026	GS	CC	3948	FS	1/29/2025	2/12/2025
950216	4UZA E9FC7SCWH0410	2026	GS	CC	3444	FS	1/28/2025	2/11/2025
950217	4UZA E9FC1SCWG4649	2026	GS	CC	3444	FS	1/14/2025	1/28/2025
950242	4UZA E9FCXSCWG2222	2026	GS	CC	3444	FS	1/9/2025	1/23/2025
950243	4UZA E9FC1TCWK1578	2026	GS	CC	3444	FS	2/19/2025	3/4/2025
950237	4UZA E9FC6SCWE8687	2026	GS	CC	3444	FS	1/13/2025	1/27/2025
950244	4UZA E9FC2SCWG4644	2026	GS	CC	3444	FS	1/23/2025	2/4/2025
950260	4UZA E9FC3TCWH9574	2026	GS	CC	3940	FS	2/13/2025	2/26/2025
950261	4UZA E9FC9SCWH0408	2026	GS	CC	3444	FS	1/23/2025	2/5/2025
950272	4UZA E9FCXTCWK1577	2026	GS	CC	3940	FS	3/6/2025	3/19/2025
950270	4UZA E9FC0TCWK6612	2026	GS	CC	3444	FS	3/17/2025	3/26/2025
950271	4UZA E9FC6TCWL1927	2026	GS	CC	3948	FS	3/20/2025	4/1/2025
950232	4UZA E9FC8SCWG4647	2026	GS	CC	3444	FS	2/4/2025	2/17/2025
950233	4UZA E9FC6TCWM5097	2026	GS	CC	3940	FS	4/9/2025	4/24/2025
950234	4UZA E9FCXSCWG4651	2026	GS	CC	3948	FS	1/22/2025	2/4/2025
950253	4UZA E9FC9TCWK6611	2026	GS	CC	3444	FS	3/12/2025	3/25/2025
950263	4UZA E9FC0TCWK6609	2026	GS	CC	3948	FS	3/11/2025	3/24/2025
950265	4UZA E9FC1SCWE8693	2026	GS	CC	3940	FS	1/8/2025	1/24/2025
950278	4UZA E9FC8TCWM5098	2026	GS	CC	3940	FS	4/24/2025	5/7/2025
950279	4UZA E9FC0TCWL1941	2026	GS	CC	3444	FS	3/26/2025	4/16/2025
950226	4UZA E9FC1SCWH5814	2026	GS	CC	3444	FS	1/21/2025	2/3/2025
950227	4UZA E9FCXSCWH5813	2026	GS	CC	3444	FS	1/21/2025	2/6/2025
950262	4UZA E9FC8SCWE8688	2026	GS	CC	3444	FS	12/12/2024	1/9/2025
950290	4UZA E9FC8TCWL1928	2026	GS	CC	3940	FS	3/27/2025	4/9/2025
950224	4UZA E9FC4SCWE4878	2026	GS	CC	3444	FS	12/11/2024	1/8/2025
950225	4UZA E9FC1SCWG2223	2026	GS	CC	3444	FS	1/8/2025	1/22/2025
950254	4UZA E9FC6SCWG4646	2026	GS	CC	3444	FS	1/10/2025	1/24/2025
950222	4UZA E9FCXSCWE8692	2026	GS	CC	3444	FS	12/11/2024	1/7/2025
950258	4UZA E9FC6SCWH5856	2026	GS	CC	3948	FS	2/6/2025	2/20/2025
950259	4UZA E9FC8TCWL1931	2026	GS	CC	3948	FS	4/2/2025	4/15/2025
950223	4UZA E9FC4SCWG4645	2026	GS	CC	3444	FS	1/16/2025	1/30/2025
950256	4UZA E9FC6TCWK1575	2026	GS	CC	3940	FS	2/27/2025	3/12/2025
950257	4UZA E9FC7TCWK6610	2026	GS	CC	3940	FS	3/13/2025	3/26/2025
950255	4UZA E9FC9SCWH0411	2026	GS	CC	3444	FS	2/5/2025	2/19/2025
950286	4UZA E9FC6TCWL1930	2026	GS	CC	3948	FS	4/1/2025	4/11/2025
950208	4UZA E9FC8SCWG4650	2026	GS	CC	3948	FS	1/27/2025	2/6/2025
950212	4UZA E9FC5SCWE1827	2026	GS	CC	3444	FS	12/9/2024	12/19/2024
950209	4UZA E9FC9TCWH9577	2026	GS	CC	3948	FS	2/18/2025	3/12/2025
950280	4UZA E9FC7SCWH5820	2026	GS	CC	3444	FS	4/3/2025	4/17/2025
950281	4UZA E9FC1SCWH5831	2026	GS	CC	3940	FS	4/7/2025	4/22/2025
950282	4UZA E9FC5SCWH5833	2026	GS	CC	3940	FS	4/16/2025	5/1/2025
950283	4UZA E9FC9SCWH5821	2026	GS	CC	3444	FS	4/7/2025	4/22/2025
950275	4UZA E9FC4TCWM6894	2026	GS	CC	3948	FS	4/22/2025	5/5/2025
950276	4UZA E9FCXTCWM6897	2026	GS	CC	3444	FS	4/10/2025	4/25/2025
950291	4UZA E9FC6TCWM6895	2026	GS	CC	3948	FS	4/23/2025	5/6/2025

Production #	VIN Number	Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
950210	4UZA9FC6SCWD4756	2026	GS	CC	3444	FS	11/6/2024	11/19/2024
950235	4UZA9FC2SCWH5854	2026	GS	CC	3948	FS	1/30/2025	2/12/2025
950201	4UZA9FC0SCVT4737	2026	GS	CC	3444	FS	8/6/2024	8/19/2024
950277	4UZA9FC8TCWM6896	2026	GS	CC	3444	FS	4/14/2025	4/29/2025
950245	4UZA9FC3TCWK6605	2026	GS	CC	3948	FS	2/20/2025	3/5/2025
950248	4UZA9FC9SCWH5849	2026	GS	CC	3444	FS	2/4/2025	2/18/2025
950252	4UZA9FC2TCWK1573	2026	GS	CC	3948	FS	3/19/2025	4/1/2025
950247	4UZA9FC5TCWK6606	2026	GS	CC	3948	FS	3/5/2025	3/17/2025
950249	4UZA9FC3TCWK1579	2026	GS	CC	3444	FS	3/4/2025	3/17/2025
950288	4UZA9FC0TCWL1938	2026	GS	CC	3444	FS	3/19/2025	4/1/2025
950246	4UZA9FC7TCWH9576	2026	GS	CC	3948	FS	2/12/2025	2/25/2025
950250	4UZA9FCXTCWK1580	2026	GS	CC	3444	FS	2/27/2025	3/11/2025
950202	4UZA9FC8SCWD4757	2026	GS	CC	3444	FS	10/28/2024	11/12/2024
950238	4UZA9FCXSCWE8689	2026	GS	CC	3444	FS	12/17/2024	1/13/2025
950239	4UZA9FC5TCWH9575	2026	GS	CC	3948	FS	1/30/2025	2/13/2025
950240	4UZA9FC5SCWH5850	2026	GS	CC	3444	FS	2/12/2025	2/24/2025
950241	4UZA9FC8TCWK1576	2026	GS	CC	3940	FS	3/4/2025	3/13/2025
950228	4UZA9FC6SCWG2220	2026	GS	CC	3444	FS	12/19/2024	1/15/2025
950229	4UZA9FC0SCWH0409	2026	GS	CC	3444	FS	2/3/2025	2/13/2025
950230	4UZA9FC7TCWK6607	2026	GS	CC	3940	FS	2/26/2025	3/10/2025
950231	4UZA9FC9TCWK6608	2026	GS	CC	3948	FS	3/10/2025	3/20/2025
950218	4UZA9FC7SCWH0407	2026	GS	CC	3444	FS	1/15/2025	1/29/2025
950284	4UZA9FC7TCWN6044	2026	GS	CC	3940	FS	6/11/2025	6/23/2025
950285	4UZA9FC6SCWH5825	2026	GS	CC	3444	FS	4/15/2025	4/30/2025
950287	4UZA9FC9SCWH5852	2026	GS	CC	3444	FS	3/17/2025	3/27/2025
950204	4UZA9FC8SCWE4835	2026	GS	CC	3444	FS	12/4/2024	12/17/2024
950214	4UZA9FC4TCWK1574	2026	GS	CC	3948	FS	2/20/2025	3/4/2025
950203	4UZA9FC4SCWD7543	2026	GS	CC	3948	FS	11/4/2024	11/18/2024