

Failure of One or More Cameras (Real Top View) in the PCM Central Display (34/25)

Change overview

Release	Date	Change
0	09/04/2025	First publication
1	02/03/2026	Software solution for vehicles of model year 2024 added.

Model Line: **Cayenne (9YA/9YB)**

Model Year: **As of 2024 up to 2025**

Equipment: **ParkAssist incl. Surround View (M No. KA6)**

Concerns: **Central control unit for assistance systems (zFAS)**

Information: **The customer complains about an intermittent, partial or complete failure of the Real Top View view in the PCM central display. One or more of the fault memory entries listed below are stored in the control unit for assistance systems:**

- B200FFA - Surround View camera, internal malfunction
- B127C04 - Front camera defective
- B127D04 - Reversing camera defective
- B127E04 - Side camera (left) defective
- B127F04 - Side camera (right) defective
- B127C54 - Front camera, calibration
- B127D54 - Reversing camera, calibration
- B127E54 - Side camera (left), calibration
- B127F54 - Side camera (right), calibration
- C12AF02 - Rear Surround View camera, video line, signal error
- C12AE02 - Front Surround View camera, video line, signal error
- C12B002 - Left Surround View camera, video line, signal error
- C12B102 - Right Surround View camera, video line, signal error

Cause: The complaints may be triggered by implausible communication breaks or interruptions between the camera heads and the control unit for assistance systems.

Action: If there is a customer complaint, check the relevant video lines and their plugs and then re-program the control unit for assistance systems.

Required tools

- Tools:
- **P90999 - P90999 - Porsche Tester 4**
 - Battery charger with a current rating of **at least 90 A** and a **current and voltage-controlled charge map** for lithium starter batteries, e.g. **VAS 5908 battery charger 90 A**. For further information about the battery chargers to be used, see the corresponding Workshop Manual. ⇒ *Workshop Manual '270689 Charging vehicle electrical system battery'*

Checking the plug and the video line and re-programming the control unit for assistance systems

- Action:
- 1 Check plug of the relevant video lines for tightness, damage and moisture entry/corrosion traces and replace if necessary.
 - 2 Check relevant video lines for damage, crushing and voltage-free installation. If necessary, adjust line routing or replace if damaged.



Information

All currently available analysis results show that a replacement of the cameras and/or of the assistance systems control unit is not expedient and does not lead to a sustainable elimination of the customer complaint.

- 3 Re-program control unit for assistance systems.
The basic work procedure for control unit programming is described in the Workshop Manual.
⇒ *Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'*

Specific information on control unit programming as part of this Technical Information:

Required Porsche Tester software release:	43.800.030 (or higher)
Type of control unit programming:	Control unit programming using the " Automatic programming " function of the control unit for assistance systems. Control unit for " Assistance systems " – " Coding/programming " menu – " Automatic programming " function.

Programming sequence:	<p>Read and follow the information and instructions on the Porsche Tester during the guided programming sequence.</p> <p>In doing so, first the control unit for assistance systems is re-programmed during the programming sequence.</p> <p>The control unit is then automatically re-coded.</p> <p>Do not interrupt the programming and coding process.</p> <p>Once the control unit has been programmed and coded, you will be prompted to switch the ignition off and then switch it back on again after a specified waiting period.</p> <p>Finally, backup documentation of the new software versions is completed.</p>
Programming duration:	Programming time is up to 100 minutes , depending on the equipment.
Software release programmed during this programming:	Control unit for assistance systems Software release: 0511 (or higher)
Procedure in the event of error messages appearing during the programming sequence:	⇒ <i>Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'</i> .
Procedure in the event of a cancellation in the control unit programming:	Repeat control unit programming by restarting programming.

- 4 Read out all **fault memories**, process and delete existing faults if necessary.
- 5 Exit the diagnostic application. Switch off the ignition. Disconnect the **P90999 - P90999 - Porsche Tester 4** from the vehicle.
- 6 Switch off and disconnect the battery charger.
⇒ *Workshop Manual '270689 Charge vehicle electrical system battery'*

PCSS encryption

Labor position:

APOS	Labor operation	I No.
91022540	Program central control unit for assistance systems	

PCSS encryption:

Location (FES5)	91020	Central control unit for assistance systems
Damage type (SA4)	1613	not functioning from time to time

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