



IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3283-A

Tie Rod Separation (Detroit D25R2 — NHTSA 2 5V603 [Non-School Bus] and NHTSA 25V604 [School Bus])

Units Affected: Certain 2024 - 2026 Freightliner Custom Chassis (FCCC) S2C 106, MT45G, MT55G and S2RV 106, Freightliner (FTL) 108SD, 114SD, Business Class M2, eCascadia and Cascadia, Thomas Built Buses (TBB) SAF-T- LINER C2, SAF-T- LINER C2 JOULEY, SAF-T-LINER HDX and SAF-T-LINER EFX, and Western Star 47X and 49X vehicles. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Daimler Truck North America LLC (DTNA) has decided a defect which relates to motor vehicle safety exists in your vehicle with the VIN shown in the attached list.

Refer to the included communication from DTNA for more information.

Customer Action: Follow the guidance in the included communication from DTNA.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	NA
Repair labor	NA
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Kit instructions	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	NA	NA	NA

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

October 2025

D25R2

NHTSA #25V-604 (School Bus)

NHTSA # 25V-603 (Non-school Bus)

Subject: Tie Rod Separation

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its DETROIT™ Powertrain Division, has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 - 2026 Freightliner Custom Chassis (FCCC) S2C 106, MT45G, MT55G and S2RV 106, Freightliner (FTL) 108SD, 114SD, Business Class M2, eCascadia and Cascadia, Thomas Built Buses (TBB) SAF-T-LINER C2, SAF-T-LINER C2 JOULEY, SAF-T-LINER HDX and SAF-T-LINER EFX, and Western Star 47X and 49X vehicles. See below for additional detail on vehicle applicability:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
FCCC	S2RV 106 Cab & Chassis	2025	2026	5/16/2024	4/10/2025
FCCC	MT 45G	2025	2026	10/8/2024	5/15/2025
FCCC	MT 55G	2024	2026	8/28/2023	3/12/2025
FCCC	S2C 106 Cab & Chassis	2026	2026	2/7/2025	2/7/2025
FTL	BUSINESS CLASS M2	2024	2026	10/16/2023	9/5/2025
FTL	108SD	2026	2026	2/7/2025	2/10/2025
FTL	114SD	2025	2026	09/6/2024	3/25/2025
FTL	CASCADIA	2025	2026	11/4/2024	8/22/2025
FTL	eCASCADIA	2026	2026	2/18/2025	4/9/2025
TBB	SAF-T-LINER C2	2025	2026	3/13/2024	8/18/2025
TBB	SAF-T-LINER C2 JOULEY	2026	2026	3/28/2025	4/30/2025
TBB	SAF-T-LINER EFX	2026	2026	11/14/2024	11/14/2024
TBB	SAF-T-LINER HDX	2025	2026	10/30/2023	11/27/2024
WST	47X	2024	2026	11/13/2023	8/25/2025
WST	49X	2025	2026	7/2/2024	8/25/2025

The tie rod on the front axle may not have been installed properly, which can result in tie rod separation without warning and a loss of steering control, increasing the risk of a crash.

A Daimler Truck North America authorized service facility will inspect the installation of the tie rod. If necessary, a new tie rod assembly will be installed. The recall will take approximately 4 hours and will be **performed free of charge**.

Please contact an authorized Daimler Truck North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us>. Scroll down to "Locate a Dealer" and select the appropriate brand.

You may also confirm your vehicle's involvement in this recall at the following URL:

<https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7 a.m. to 4 p.m. Pacific Time, Monday through Friday, e-mail address: dtna-war-campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your manufacturer, distributor, or dealer fails to remedy the defect or noncompliance without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Truck North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.

IMPORTANTE RECUERDO DE SEGURIDAD

Este aviso se aplica a su (s) vehículo (s), consulte la lista de VIN adjunta.

Octubre 2025

D25R2

NHTSA #25V-604 (Autobús Escolar)

NHTSA # 25V-603 (Autobús no escolar)

Asunto: Separación de la barra de acoplamiento

Este aviso se envía a y ou de conformidad con los requisitos de la Ley *Nacional Traffic y Motor Vehicle Safety*.

Daimler Truck North America LLC (DTNA), en nombre de su División de Tren de Potencia DETROIT™, ha decidido que existe un defecto, que se relaciona con la seguridad de los vehículos de motor, en ciertos modelos años 2024 - 2026 Freightliner Custom Chassis (FCCC) S2C 106, MT45G, MT55G y S2RV 106, Freightliner (FTL) 108SD, 114SD, Clase Business M2, eCascadia y Cadia, Thomas Built Buses (TBB) SAF-T-LINER C2, SAF-T-LINER C2 JOULEY, SAF-T-LINER HDX y SAF-T-LINER EFX, y vehículos Western Star 47X y 49X. Consulte a continuación para obtener detalles adicionales sobre la aplicabilidad del vehículo:

Hacer	Modelo	Inicio del año modelo	Fin de año modelo	Fecha de inicio de producción	Fecha de finalización de producción
FCCC	S2RV 106 Cabina y Chasis	2025	2026	16/05/2024	10/04/2025
FCCC	MT 45G	2025	2026	08/10/2024	15/05/2025
FCCC	MT 55G	2024	2026	28/08/2023	12/03/2025
FCCC	S2C 106 Cabina y Chasis	2026	2026	07/02/2025	07/02/2025
FTL	Business Class M2	2024	2026	16/10/2023	05/09/2025
FTL	108SD	2026	2026	07/02/2025	10/02/2025
FTL	114SD	2025	2026	06/09/2024	25/03/2025
FTL	Cascadia	2025	2026	04/11/2024	22/08/2025
FTL	eCascadia	2026	2026	18/02/2025	09/04/2025
TBB	SAF-T-LINER C2	2025	2026	13/03/2024	18/08/2025
TBB	SAF-T-LINER C2 JOULEY	2026	2026	28/03/2025	30/04/2025
TBB	SAF-T-LINER EFX	2026	2026	14/11/2024	14/11/2024
TBB	SAF-T-LINER HDX	2025	2026	30/10/2023	27/11/2024
WST	47X	2024	2026	13/11/2023	25/08/2025
WST	49X	2025	2026	02/07/2024	25/08/2025

Es posible que el tirante en el eje delantero no se haya instalado correctamente, lo que puede resultar en una separación de la barra de amarre sin previo aviso y una pérdida del control de la dirección, aumentando el riesgo de un choque.

Una instalación de servicio autorizada de Daimler Truck North America inspeccionará la instalación de la barra de acoplamiento. Si es necesario, se instalará un nuevo conjunto de barra de acoplamiento. La retirada tomará aproximadamente 4 horas y se **realizará de forma gratuita**.

Comuníquese con un concesionario autorizado de Daimler Truck North America para hacer arreglos para que se realice el Recall y para asegurarse de que las piezas estén disponibles en el concesionario. Para localizar un distribuidor autorizado, busque en línea en <https://northamerica.daimlertruck.com/contact-us>. Desplázate hacia abajo hasta "Localizar un distribuidor" y selecciona la marca apropiada. También puede confirmar la participación de su vehículo en esta retirada en la siguiente URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

Usted puede ser responsable de cualquier daño progresivo que resulte de no completar el Retiro dentro de un tiempo razonable después de recibir la notificación.

Si no posee el vehículo que corresponde al número o números de identificación que aparecen en la Notificación de retirada, devuelva la notificación a la Garantía Departamento de Campañas con cualquier información que pueda proporcionar que nos ayude a localizar al actual propietario. Si ha arrendado este vehículo, la ley federal requiere que reenvíe este aviso al arrendatario en un plazo de diez días. Si usted es un fabricante de etapa posterior, la ley federal requiere que reenvíe este aviso a sus distribuidores y puntos de venta en un plazo de cinco días hábiles. Si ha pagado para que se corrija esta condición de retirada antes de este aviso, puede ser elegible para recibir un reembolso. Consulte el reverso de este aviso para obtener más detalles.

Si tiene preguntas sobre este Retiro, comuníquese con el Departamento de Campañas de Garantía al (800) 547-0712, de 7 a.m. a 4 p.m., hora del Pacífico, de lunes a viernes, dirección de correo electrónico: dtna-war-campaigns@daimlertruck.com. Para otras inquietudes, puede comunicarse con el Centro de Asistencia al Cliente al (800) 385-4357. Si su fabricante, distribuidor o distribuidor no resuelve el defecto o incumplimiento sin cargo alguno y dentro de un plazo razonable, es posible que desee presentar una queja al Administrador, Administración Nacional de Seguridad del Tráfico en las Carreteras, 1200 New Jersey Avenue SE, Washington, DC 20590; o llame a la Línea Directa de Seguridad Vehicular al (888) 327-4236 (TTY: 800-424-9153); o vaya a <http://www.nhtsa.gov>.

Lamentamos cualquier inconveniente que esta acción pueda causar, pero tenga la certeza de que entiende nuestro interés en la seguridad de los vehículos motorizados.

DEPARTAMENTO DE CAMPAÑAS DE GARANTÍA

Recinto

Reembolso a los clientes por reparaciones realizadas antes de la retirada

Si ya ha **pagado** para que se corrija esta condición de retirada, puede ser elegible para recibir un reembolso.

Las solicitudes de reembolso pueden incluir piezas y mano de obra. El reembolso puede estar limitado al monto que la reparación habría costado si es completado por un distribuidor autorizado de Daimler Truck North America LLC. La siguiente documentación debe ser presentada a su distribuidor para su consideración para el reembolso.

Proporcione copias originales o claras de todos los recibos, facturas y órdenes de reparación que muestren

- El nombre y dirección de la persona que pagó la reparación
- El Número de Identificación del Vehículo (VIN) del vehículo que fue reparado
- Qué problema ocurrió, qué reparación se hizo, cuándo se realizó la reparación
- Quién reparó el vehículo
- El costo total del gasto de reparación que se está reclamando
- Comprobante de pago de la reparación (como el anverso y reverso de un cheque cancelado o un recibo de tarjeta de crédito)

El reembolso se realizará mediante cheque de su concesionario Daimler Truck North America LLC.

Hable con su distribuidor autorizado de Daimler Truck North America LLC con respecto a este asunto.