

"Driver Assistance Systems Unavailable" Instrument Cluster Message in White and Does Not Self-Clear After a Short Period (A Few Seconds) - Requires Key Cycle/Bus Sleep to Clear

Topic number	LI54.71-P-080315
Version	1
Function group	54.71 - Camera and radar-assisted assistance systems
Date	2/25/26
Validity	174 (Electric Vehicle CLA)
Reason for change	

Complaint

Brief (a few seconds), self-healing "driver assistance systems unavailable" messages are expected and normal due to system limitations and environmental effects. No case is necessary for these. Please refer to the Owner's Manual for driver assistance system limitations and environmental effects.

If the vehicle is on MB.OS 1.3.0 or later and the "driver assistance systems unavailable" message displays in the instrument cluster and either:

- DOES NOT clear within a few seconds OR
- Appears on every key cycle and DOES NOT clear

NOTE: To find the MB.OS version number:

1. Navigate to VeDoc.
2. Go to "Control Units" tab.
3. Find the header bar labeled "Vehicle Information for Control Units".
4. Locate "MB.OS car package release customer version".



Attachments	
File	Description
<p>MBOS Package Number.jpg</p>	

Cause

Under Determination.

Remedy

Open a TIPS case to the Body/Chassis/Entertainment inbox based on the symptom below:

If vehicle is still actively showing the white driver assist message:

Do not shut off the vehicle and gather the following:

- Quicktest
- N62/5 Driver Assistance Control Unit Log with all sensors included.
- Other control unit logs that are referenced in N62/5 DTC's.

If the vehicle is not actively showing the white driver assist message:

- Quicktest
- N62/5 Driver Assistance Control Unit Log with all sensors included.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Assistance and warning systems > DISTRONIC > Indicator lamp > Autonomous intelligent cruise control/DISTRONIC > Illuminates white
Communication/information > Assistance and warning systems > Lane Assistant > Indicator lamp on
Communication/information > Assistance and warning systems > Lane Assistant > Warning message in instrument cluster
Communication/information > Assistance and warning systems > Traffic Sign Assist > Warning message in instrument cluster
Communication/information > Assistance and warning systems > Blind spot assist > Warning message in instrument cluster
Communication/information > Assistance and warning systems > Active Steering Assist > Warning message in instrument cluster

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

