

 **HYUNDAI**
Technical Service Bulletin

GROUP BODY ELECTRICAL	NUMBER 26-BE-004H
DATE FEBRUARY 2026	MODEL(S) TUCSON (NX4A)

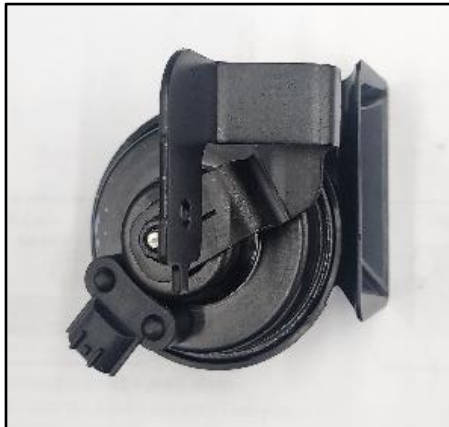
SUBJECT: INOPERATIVE HORN ASSEMBLY REPLACEMENT
(WARRANTY EXTENSION Z11)

Description: Certain Tucson (NX4A) vehicles may have an inoperable horn that may be caused by foreign substances causing internal parts to oxidize.

Hyundai is extending the warranty coverage for the horn replacement to 10 years/120,000 miles from the date of original retail delivery or date of first use (whichever occurs first) and is valid for original and subsequent owners.

This bulletin provides instructions on how to replace both inoperative horns.



Please note that any vehicles under 10 years/120,000 miles are covered by this TSB, even if vehicle is within original warranty of 5 years/60,000 miles.



Applicable Vehicles (Certain):

Model Year	Model	Production Dates	VINs Start with
2022	Tucson (NX4A)	02/23/2021 – 09/12/2022	5NM

Parts Information:

Model	Part Name	Part Number	Figure	Quantity
Tucson (NX4A)	Horn Assy - Low Pitch	96641-CW500QQH		1
	Horn Assy - High Pitch	96651-CW500QQH		1

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Tucson (NX4A)	50DA17R0	Horn Assembly Replacement (both horns)	0.6 M/H	96611-N9000	I14	ZZ3

NOTE 1: If the affected parts are within the warranty period of 10 years or 120,000 miles, then submit as a campaign claim type. Please note that any vehicles under 10 years/120,000 miles are covered by this TSB, even if vehicle is within original warranty of 5 years/60,000 miles.

NOTE 2: This TSB includes repair justification photos. Op times include VIN, Mileage, and repair justification photos as outlined in the Digital Documentation Policy.

NOTE 3: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. Claim is subject to debit if the part is not returned.

NOTE 4: If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the retailer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the retailer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

Service Procedure:

DIGITAL DOCUMENTATION



This TSB includes repair justification photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

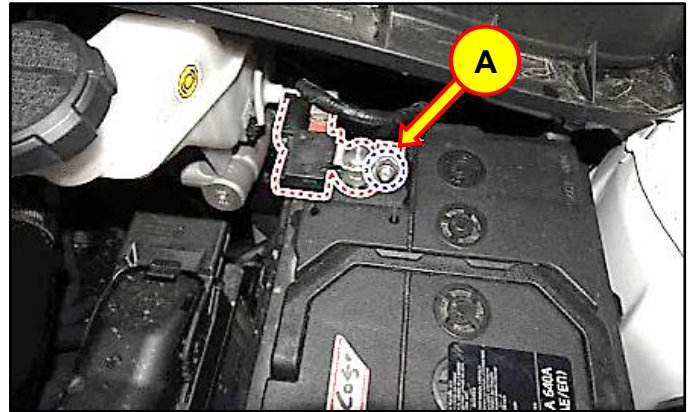
NOTICE

Applying the recommended torque to all fasteners is essential to reduce potential issues from occurring after the service procedure.

1. Turn **OFF** the ignition.
2. Disconnect the negative (-) battery terminal (A).

Tightening Torque:

lb-ft	6.5
lb-in	78
N.m	8.8



Tucson (NX4A)

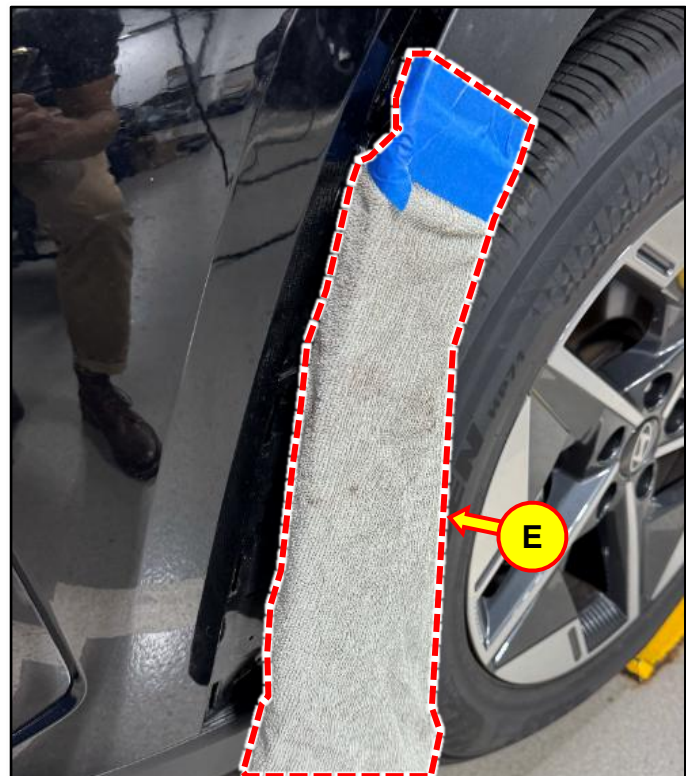
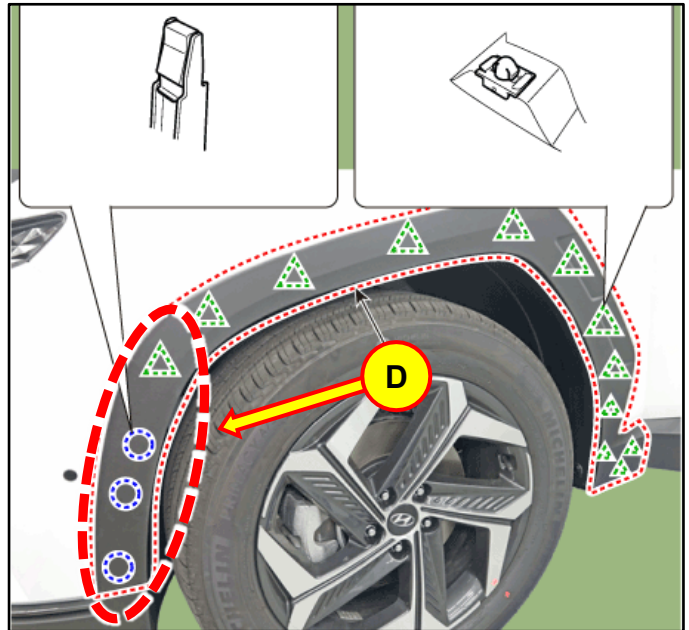
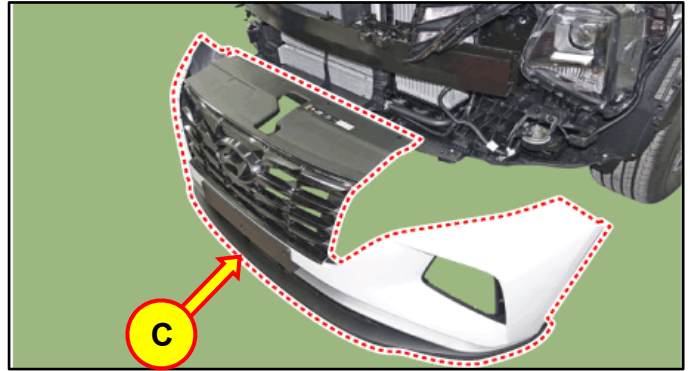
3. Remove the front bumper assembly (C) by referring to the shop manual:
- **Body (Interior and Exterior) > Front Bumper > Front Bumper Assembly > Repair procedures**

NOTICE

Use a plastic trim removal tool to prevent damage to parts.

To prevent clip breakage during bumper removal, partially remove the fender garnish by detaching the front 4 clips (D).

Protect the removed portion with painter's tape and a microfiber rag (E) to avoid damage.



4.

DIGITAL DOCUMENTATION



Using the STUI camera function, take a photo of the original horn.

Upload the photo to STUI.

NOTE: If the STUI camera function is **NOT** used, write the last 6 digits of the VIN and date of repair on a piece of paper to include in the photo.

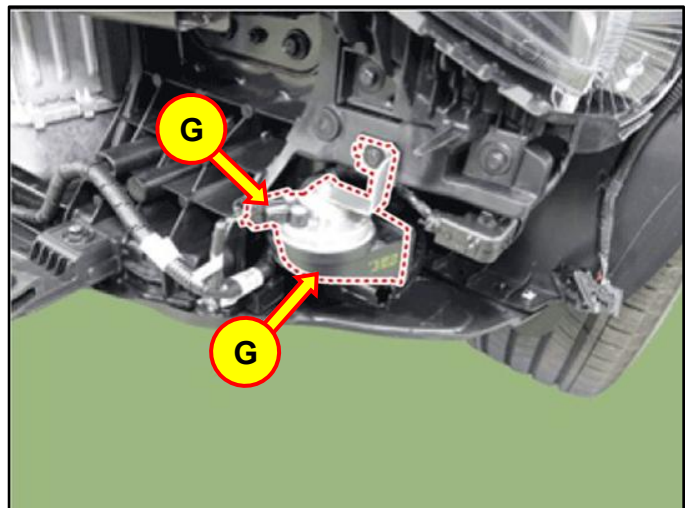
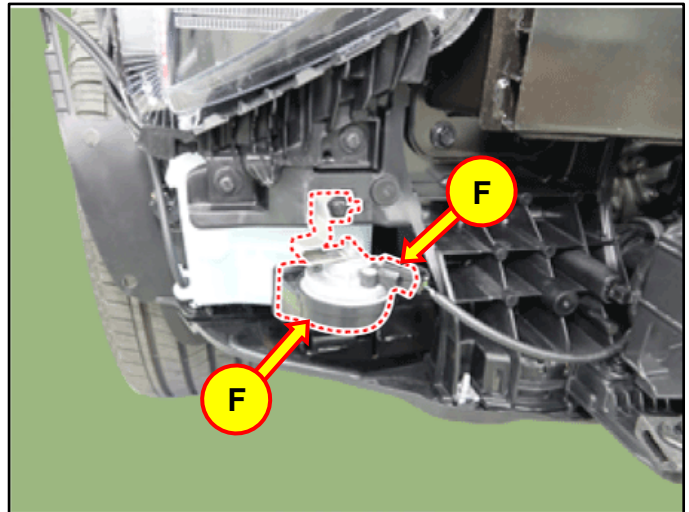


5. Refer to the shop manual to remove both horns (F, G) by disconnecting the horn connector and removing the mounting bolt:

- **Body Electrical System > Horn > Repair procedure**

Tightening Torque:

lb-ft	7.25
lb-in	87
N.m	9.8



6. Install the new high and low-pitch horns in the reverse order of removal.
7. Reinstall bumper and connect 12V battery in the reverse order of the removal process.
8. Test the horns to confirm proper operation.
9. This service procedure is now complete.