



Service Bulletin

Bulletin No.: PIT6456D

Date: February, 2026

PRELIMINARY INFORMATION

Subject: Key Fob Transmitter Buttons Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 400	2024		All	All	All	All
BrightDrop	Zevo 600	2024		All	All	All	All
Buick	Enclave	2025-2026		All	All	All	All
Buick	Envision	2024-2026		All	All	All	All
Cadillac	CELESTIQ	2025-2026		All	All	All	All
Cadillac	CT5	2024-2026		All	All	All	All
Cadillac	Escalade	2023-2026		All	All	All	All
Cadillac	Escalade ESV	2023-2026		All	All	All	All
Cadillac	ESCALADE IQ	2025-2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	OPTIQ	2025-2026		All	All	All	All
Cadillac	LYRIQ	2023-2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Cadillac	XT4	2024-2025		All	All	All	All
Chevrolet	BrightDrop 400	2025-2026		All	All	All	All
Chevrolet	BrightDrop 600	2025-2026		All	All	All	All
Chevrolet	Corvette	2023-2026		All	All	All	All
Chevrolet	Equinox	2025-2026		All	All	All	All
Chevrolet	Colorado	2024-2026		All	All	All	All
Chevrolet	Silverado EV	2024-2026		All	All	All	All
Chevrolet	Suburban	2023-2026		All	All	All	All
Chevrolet	Tahoe	2023-2026		All	All	All	All
Chevrolet	Traverse	2024-2026		All	All	All	All
GMC	Acadia	2024-2026		All	All	All	All
GMC	Hummer EV Pickup	2024-2026		All	All	All	All
GMC	Hummer EV SUV	2024-2026		All	All	All	All
GMC	Sierra EV	2024-2026		All	All	All	All
GMC	Terrain	2025-2026		All	All	All	All

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Yukon	2023-2026		All	All	All	All
GMC	Yukon XL	2023-2026		All	All	All	All

Involved Region or Country	North America
Condition	A customer may comment that one of their key fobs does not function, all fob buttons are inop. The fob will work passively for unlocking and allows the vehicle to start as normal when in the vehicle. Any additional fobs learned to the vehicle function normally.
Cause	The cause of this condition could be the key fob transmitter being out of synchronization with the Body Control Module.

Correction

Note: Do not replace Key fobs or the K9 Body Control Module for this concern.

Confirm the customer concern and check the key fob battery by verifying the fob output is above 20% using the *EL-52545* signal strength meter after pressing a fob button ten times in a row.

After verifying the fob battery is good, use GDS2 and navigate to Module Diagnostics > Body Control Module > Data Display > Keyless Entry Data list and view parameter "Synchronization Counter."

Press any fob button and see if the Synchronization Counter increases by one count for each button press.

If the counter is increasing but the vehicle is not responding to any of the button presses, then the fob is out of sync with the Body Control Module.

To bring the fob back in sync with the BCM, repeatedly press any fob button on the affected fob until the vehicle begins to respond to the button presses.

This may take up to 255 fob button presses.

If this procedure does not correct the concern, the bulletin does not apply and follow SI diagnostics.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2081378*	Key Fob Synchronization	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	5
Modified	11/24/2025 Created on 01/19/2026 Update to the models and correction sections. 01/29/2026 Update to the correction sections. 02/03/2026 Update to the Condition, Cause, Correction and model sections. 2/20/2026 Update to the Model list

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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