



# Service Bulletin

Bulletin No.: PIT6060B

Date: February, 2026

## PRELIMINARY INFORMATION

**Subject: Unable To Complete Calibration For Transparent Trailer / Jack Knife Alert / Trailer Length Indicator / Biasing View / Rear Trailer Guidelines / Articulation Angle Indicator**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2024-2025		All	All	All	All
Chevrolet	Silverado 2500/3500 HD	2024-2025		All	All	All	All
GMC	Sierra 1500	2024-2025		All	All	All	All
GMC	Sierra 2500/3500 HD	2024-2025		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	With RPOs UV2 and TRG
<b>Condition</b>	Some customers may comment when setting up any of the below trailering features, the system will not calibrate. <ul style="list-style-type: none"> <li>- Transparent Trailer</li> <li>- Jack Knife Alert</li> <li>- Trailer Length Indicator</li> <li>- Biasing View (The view will remain at a 50/50 split and will not move to 40/60 or 80/20)</li> <li>- Rear Trailer Guidelines</li> <li>- Articulation Angle Indicator</li> </ul>
<b>Cause</b>	The cause of this concern could be a software issue with the video processing module. Normal valid trailer height inputs can range between 0.39 in (1 cm) up to 177.1 in (450 cm), but with this software issue any trailer height input, that is 119 inches (303 cm) or greater, will cause the system not to calibrate.

### Correction

Engineering has released updated software for the video processing module. Please follow the SI instructions to reprogram the video processing module.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810845	Video Processing Control Module Reprogramming with SPS	Use Published Time

### ADDITIONAL SI KEYWORDS:

camera

Version	3
Modified	09/15/2023 - Created. 10/29/2024 - Update to the model years. 2/18/2026 - Update correction and warranty sections.

