



SIB 51 14 24

HOOD IS DIFFICULT TO CLOSE

2026-02-09

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

This Service Information Bulletin (Revision 1) replaces **SI B51 14 24 dated October 2024**.

What's New (Specific text highlighted):

- Models added

MODEL

E-Series	Model Description
G60	5 Series Sedan
G90	M5 Sedan
G99	M5 Touring

SITUATION

The hood is difficult to close, or may not close.

CAUSE

Sealing between the hood and side panel is too tight.

CORRECTION

There are multiple corrections:

- Visually inspect the hood alignment
- Inspect the hood bump stops for proper adjustment
- Visually inspect the functionality of the hood latches when locking and unlocking (with hood open)
- Adjust the hood if necessary

PROCEDURE

1. Verify that the CAUSE above is the customer's concern.
2. Visually inspect the hood alignment, and reference repair instructions 41 61 014 for the proper hood gap dimensions.
3. With the hood open, visually inspect the hood latches when locking and unlocking. Verify that there is no binding/restriction on the latches.
4. Inspect the bump stops for proper adjustment following the repair instructions listed in ISTA/AIR 51 23 X02C.
5. Adjust the hood if necessary, following the repair instructions listed in ISTA/AIR 41 61 014.
6. Verify the repair.

PARTS INFORMATION

Parts are not required.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	5123014100	Striker of engine compartment lid Poorly adapted/fitted
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Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that is applicable to your center together with the work below that was performed.

Repair

Labor Operation	Description	Labor Allowance
41 61 014	Adjusting hood (Main work)	As applicable
Or:		
41 61 514	Adjusting hood (Plusposition work)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 41 61 514 instead of 41 61 014.

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Other Repairs

If other eligible and covered work is performed based on the diagnosis procedure above, claim this work with the applicable Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

