

## **SSM 54564**

**Title:**

2021-2026 F-150, 2024-2026 F-Super Duty - One Touch Up/Down Window Does Not Operate Properly

**Text:**

Some 2021-2026 F-150 and 2024-2026 F-Super Duty vehicles equipped with one-touch up/down front windows may exhibit a window not responding to one-touch controls and/or bouncing back when using the one-touch close function.

For vehicles included in Field Service Action (FSA) 25P35 and/or 26P02, perform repairs as directed by the FSA(s).

For 2021-2026 vehicles not included in the FSA(s), reprogram the driver door module (DDM) and the passenger door module (PDM) using the latest software level of Ford Diagnosis and Repair System (FDRS) scan tool according to the Workshop Manual (WSM), Section 501-11 for normal diagnostics and testing direction by symptom. For claiming, use causal part 14B291 and labor operation MT14B291SSM.