

<b>REFERENCE:</b>	<b>TSB:</b> 18-020-26 <b>GROUP:</b> 18 - Vehicle Performance	<b>Date:</b>	February 14, 2026	<b>REVISION:</b>	18-016-23
<b>VEHICLES AFFECTED:</b>	<b>2021 (DT) RAM 1500 Pickup</b> This bulletin applies to vehicles equipped with a 3.6L V6 24V VVT eTorque Engine Upg I (Sales Code ERG) **and 8-SPD Auto 850RE Trans (Sales Code DFT)**.			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input checked="" type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input checked="" type="checkbox"/> IAP <input checked="" type="checkbox"/> EE <input checked="" type="checkbox"/> CH  <b>NOTE:</b> **This bulletin applies to the North America, Enlarged Europe, China, India & Asia Pacific, Middle East & Africa, and South America markets.**	
<b>CUSTOMER SYMPTOM:</b>	<p><b>**Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set one or more of the following Diagnostic Trouble Codes (DTCs):</b></p> <ul style="list-style-type: none"> <li>● P0300-00 - Multiple Cylinder Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0301-00 - Cylinder 1 Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0302-00 - Cylinder 2 Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0303-00 - Cylinder 3 Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0304-00 - Cylinder 4 Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0305-00 - Cylinder 5 Misfire - in Active or Stored status set during cold start catalyst heating.</li> <li>● P0306-00 - Cylinder 6 Misfire - in Active or Stored status set during cold start catalyst heating.**</li> <li>● P0335 - Crankshaft Position Sensor Circuit.</li> <li>● P0339 - Crankshaft Position Sensor Intermittent.</li> </ul> <p><b>**Customers may comment on one or more of the following:</b></p> <ul style="list-style-type: none"> <li>● Vehicle has a rough idle.</li> <li>● Engine has a miss.</li> <li>● Noisy valvetrain.**</li> </ul> <p><b>Other software enhancement included with this update:</b></p> <ul style="list-style-type: none"> <li>● Idle stability improvements during Electronic Stability Control (ESC) events.</li> </ul>				
<b>CAUSE:</b>	<b>**PCM software**</b>				

**This bulletin supersedes Technical Service Bulletin (TSB) 18-016-23, date of issue February 03, 2023, which should be removed from your files. All revisions are highlighted with \*\*asterisks\*\* and include new Customer Symptoms, DTCs, Sales Code, updated Customer Symptom statement, new Market Applicability note, new Cause, Repair Summary, Claims Data and Special Tools sections, updated LOP number, Repair Procedure and new Repair Procedure notes.**

**\*\*REPAIR SUMMARY:**

This bulletin involves reprogramming the PCM with the latest available software.\*\*

## \*\*CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**18-19-06-CC	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair And Performance	0.3 Hrs.
Failure Code	CC	Customer Concern	

### The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.\*\*

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## \*\*SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—**

## REPAIR PROCEDURE:

**NOTE: \*\*Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.\*\***

1. Reprogram the PCM with the latest available software. \*\*If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the helpdesk. The helpdesk can be found within the Help menu.\*\*
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

**NOTE: \*\*For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.\*\***

## POLICY:

Reimbursable within the provisions of the warranty.

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