

<b>Reference</b>	SSM000025
<b>Models</b>	New Range Rover / L460 2022 → Onwards New Range Rover Sport / L461 2023 → Onwards
<b>Title</b>	Range Rover and RR Sport (MLA) - HVAC Deep Clean InControl Remote App function fails
<b>Category</b>	Electrical
<b>Last modified</b>	30-Jan-2026 15:48:00

**Content**

SSM000025

## Title:

Range Rover and RR Sport (MLA) - HVAC Deep Clean InControl Remote App function fails

New Range Rover / L460

New Range Rover Sport / L461

## Issue:

- 'Deep Clean' is an InControl Remote App feature on vehicles equipped with the following HVAC option where the vehicle will run for an extended period to purge and cleanse the cabin air. AIR PRG/INSTN+PATHGN/PM2.5/CO2. This HVAC option may be identified through Vehicle Features within TOPIx Cloud.
- Concerns were identified on L460 and L461 vehicles where the Deep Clean option through InControl Remote fails to run with error stating "Low Battery."
- Normal Vehicle Engine Start, Remote Climate Start and Eco Stop/Start function are reported to operate without fault.

## Cause:

- An issue within GWM software and how it calculates battery state of charge when Deep Clean Remote App option is selected.
- New software to correct this concern is now available through SOTA Campaign OS4.4.1 and on TOPIx Cloud.

## Action:

1. If vehicle is not present, advise the customer to complete SOTA campaign OS4.4.1 when received
- If vehicle is present, software update of the BCM/GWM module through TOPIx Cloud may be performed.

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