



Service Bulletin

Bulletin No.: PIT6484

Date: February, 2026

PRELIMINARY INFORMATION

Subject: Hood Ajar Message / Service Door Latch Messages and/or Unwanted Content Theft Deterrent Alarm

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025-2026		All	All	All	All
Cadillac	Escalade ESV	2025-2026		All	All	All	All
Chevrolet	Suburban	2025-2026		All	All	All	All
Chevrolet	Tahoe	2025-2026		All	All	All	All
GMC	Yukon	2025-2026		All	All	All	All
GMC	Yukon XL	2025-2026		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a Hood Ajar message, Service Door Latch message and/or have experienced unwanted alarm activation. If the customer has an active OnStar account, they could also receive notifications for a hood latch fault.
Cause	The cause of the condition could be a loose Body Control module ground G200/G201A located at the "A" pillar.

Correction

Note: The BCM ground number (G200 or G201A) and location can vary depending on the vehicle. Use SI to determine the BCM ground and location for the vehicle being worked on.

Inspect for any issues at ground G200/G201A located at the left or right A pillar.

The ground must be tight, with sufficient clamp load, so it is important not only to inspect for a loose ground, but to also verify the ground is tightened to the proper torque.

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